
Instruction Manual of IP Camera

TECHview IP Camera

(For Windows OS)



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1 Products overview

IP Camera is a IP integrated camera solution. For the user based on the local network (LAN) and wide area network (WAN) remote video surveillance products provides a clear, high integration, low cost solution. Integrated network and web service function, the shooting of the video can be transmitted through the network to any place, you simply through web browser can readily access live video. It can be applied in large stores, schools, factories, families and a series of places. Easy to install, easy to operate.

1.1 Product package list

Reminder: a complete set of network monitoring equipment comprises the following parts, this product has good with the following parts.



Remark: if you choose Wifi fuction device, The package should be contained Wi-Fi Antenna



Before you install the IP camera, please check the whether it contains all of the accessories. If it lacks of something, please contact with agents

1.2 Product Features

- Powerful high-speed video protocol processor
- High-sensitivity 1/5" CMOS sensor
- It uses MJPEG Compression and has VGA/QVGA/QQVGA video definition for us to choose. And it support for adjusting video parameter and adapt users many kinds of browser demand.
- Inner microphone can achieve audio collection and two ways audio function;
- IR night vision to support long distance night vision scope and achieve monitor for the whole days;
- Embeded WEB SERVER to support multi-page browser to viewing
- Multi-level users management and passwords definition
- Support wifi network (Wi-Fi/802.11/b/g), Inner Wifi module can flexibly create wi-fi monitoring environment.;
- Support motion detection which can achieve spot all-round monitoring. It can e-mail,FTP and send alarm message though alarm server etc. so achieve many kinds of alarm function.;
- Support UPNP. It can support to achieve auto port map in the router;
- Support mobile phone viewing;
- Support remote upgrade;
- Factory set every device unique device serial number, unique factory DDNS, and burn it to device and when it connect with public internet, then it can visit though DDNS.
- Factory can provide free client software and multi-pictures , long time recording and video playback Etc.

2 Device appearance and interface

2.1 Device appearance



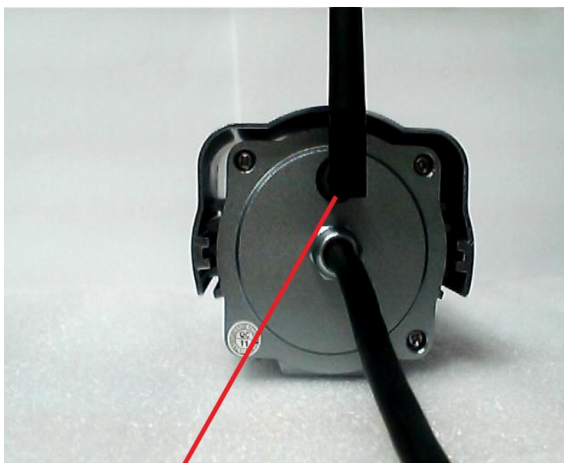
Picture 1: Device appearance

1. **Sensitive Hole:** According to outside of light decide whether open infrared LED
2. **Infrared LED**
3. **Lens :**CMOS Sensor .You can turn around the lens manually to adjust the focus range
4. **Build-in Microphone**

Warning: please don't forcibly manual translation/lifting cameras, because it is likely that damaged internal component!

Build-in Microphone

2.2 Device interface



WIFI antenna



DC5V Power adapter

RESET BUTTON

RJ-45 Ethernet Port

Picture 2: Device interface

LAN : RJ-45/10-100 Base T

DC5V : 5V/2A Power supply



Picture 3 Reset Button

RESET BUTTON: Press and hold down the RESET BUTTON for 5 seconds. Release the power button and IP camera will be reset back to the factory default parameter

3 Device installation

System configuration requirements: (Example for view four IP Camera)

CPU: 2.06GHZ or above **Memory:** 512M or above

Network Card: 10M or above **Display Card:** Microsoft DirectX 9 Pictur device or above memory

Recommendable Operating System: WindowsXP.Vista. Windows 7、Windows 8

Support web browser: IE  Firefox  Safari  Chrome  etc .

3.1 Install hardware

You should install your IP Camera's hardware according to the following step in order to make sure the IP camera can work properly. Especially, pay attention to IP camera's installation environment.

1) IPCAM. Plug DC adapter with IP camera

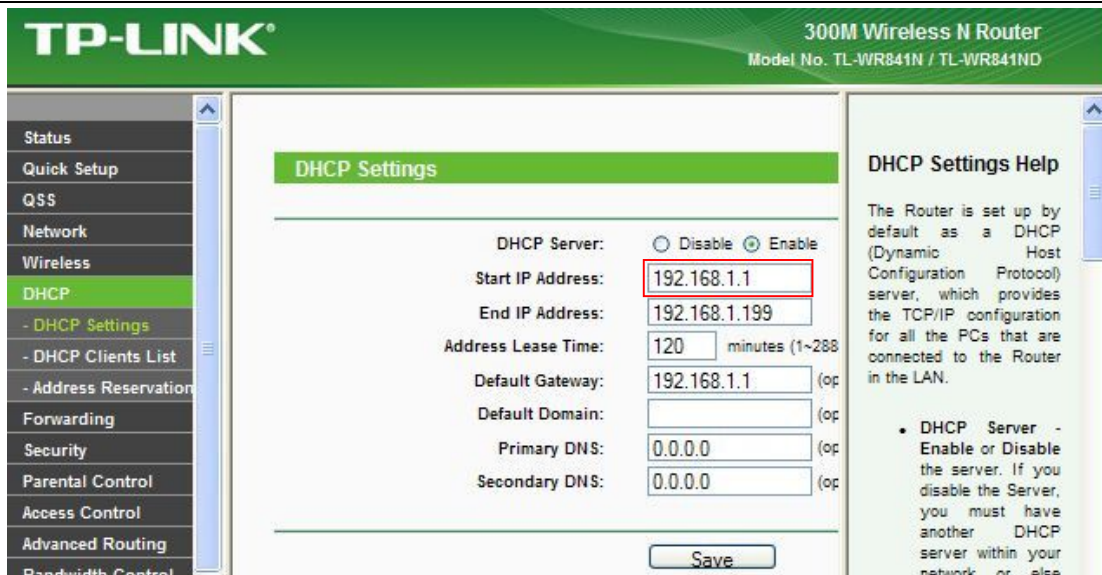
I.Note: Please use Dc adapter which is the standard configuration of IP camera. Using DC adapter without any certificate, may destroy IP camera.

2) Plug cable with IP camera, and another side of cable should connect with DSL or router. In additional, make sure power of IP camera work properly and IP camera and PC are in the same Subnet(it can be LAN, and it also can use cable to connect PC and IP camera)



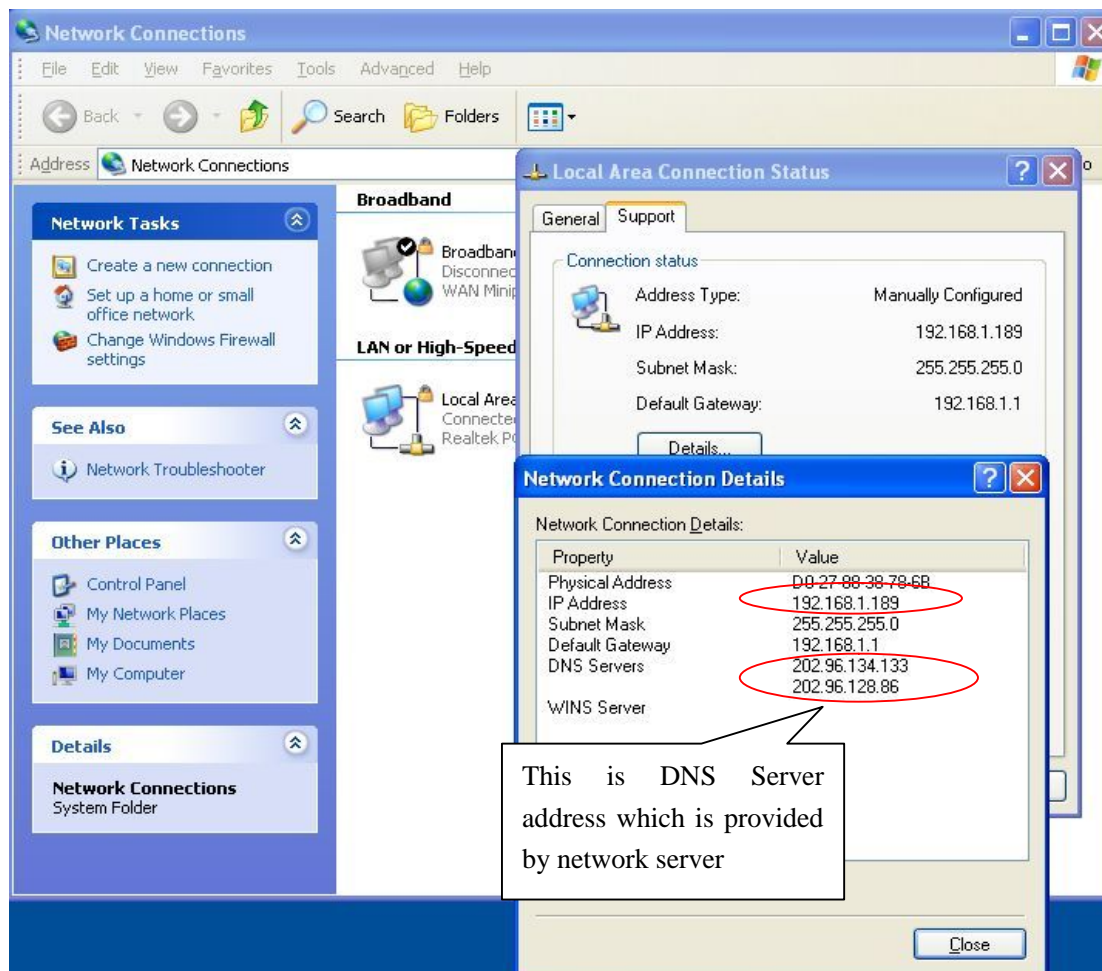
Picture 4 Network connection sketch map

2) When you use IP camera for the first time, IP Address of IP camera obtain automatically. (Before using, please make sure "DHCP" Server function in LAN's router has been opened, or Server system open "DHCP" Server function) It is very convenient for users to use because It is suitable for different LAN NETWORK environment.



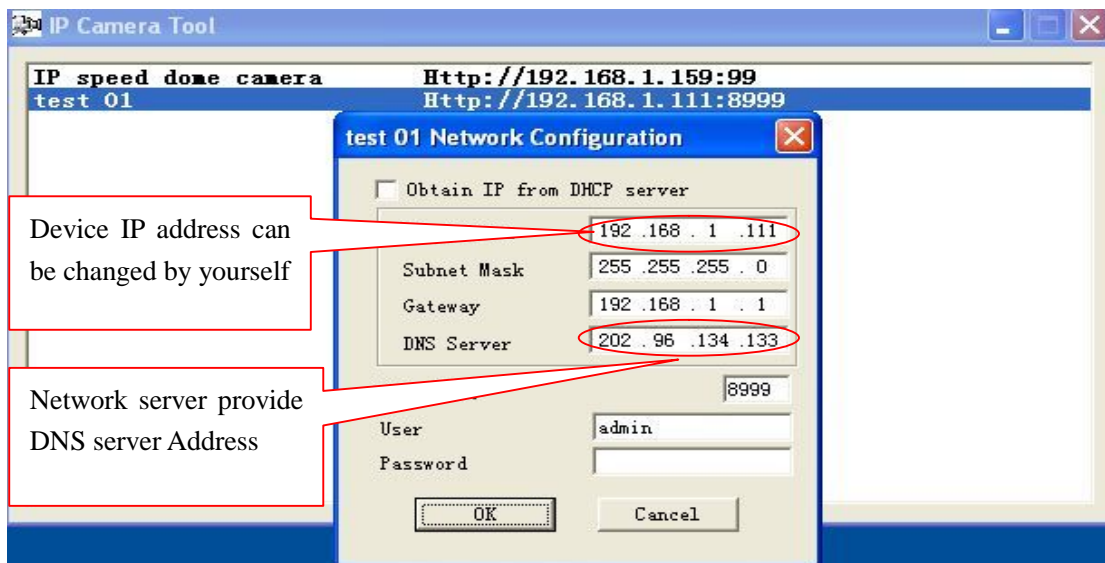
Picture 5

3) You can search PC IP and DNS Server as follows:



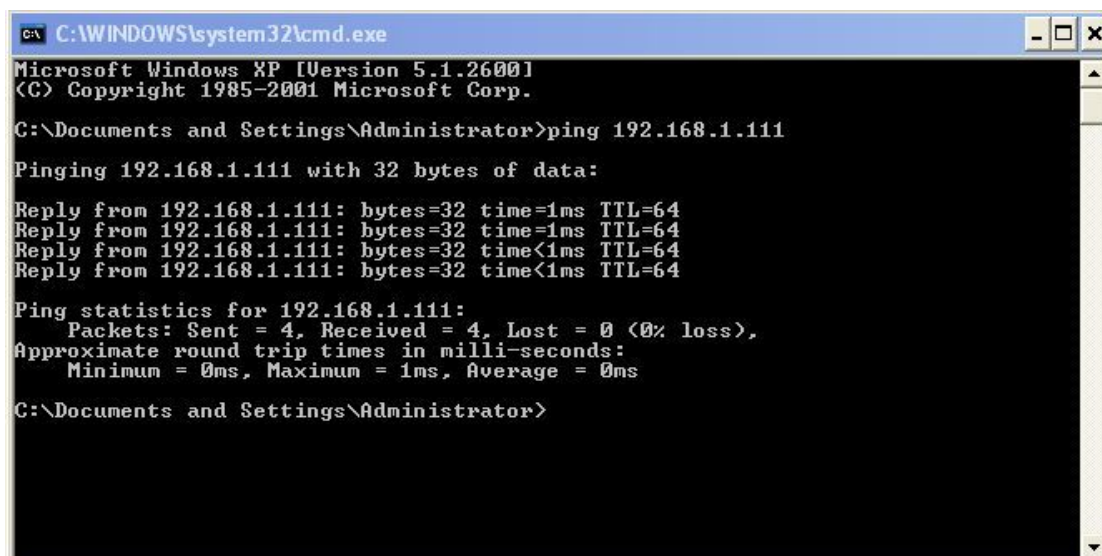
Picture 6

- 4) The device IP Address can be changed, but Its IP address should be at the same with PC's subnet.



Picture 7

When we test IP camera and check whether it starts smoothly or it connects properly, we can operate in the Windows (START- RUN-CMD), and then input : ping 192.168.1.111 in the order windows.



Picture 8 ping IP Camera

Check whether it can "Ping" IP camera, If yes, then it means IP Camera has been worked properly and connected correctly.

3.2 Software installation


Software installation


● It is very easy to install software. You just need to run installation programme then it can work properly. .

Please put CD in the PC driver and the CD will automatically run to the software installation interface:



Picture9 Software installation interface

If no such an interface, please click “autorun.exe” in the CD 

● And then find ‘search.exe’ . Click and install LAN Tool to PC system, then you can view “IP Camera Tool” in Computer desktop for LAN Search tool. “IP Camera

Tool” 

4 Visit IP camera in LAN

4.1 Connection ways in LAN



Picture 10 Connection between Several IP camera and router

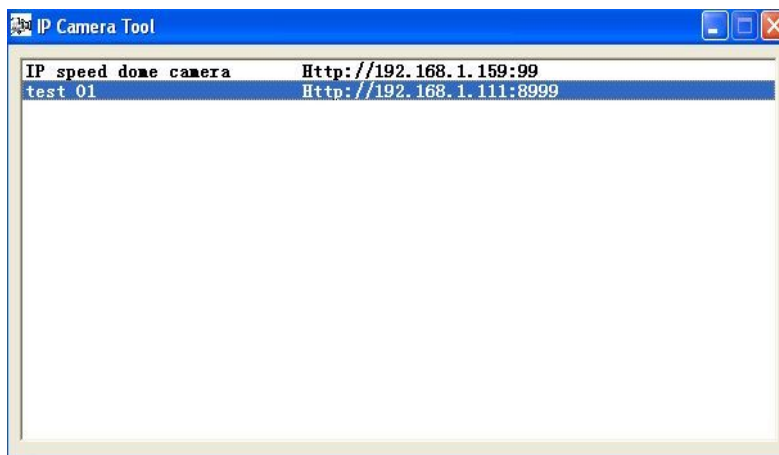
4.2 Search and set device IP address

Please note before searching IP camera:

- 1: Make sure IP camera has a good connection with power and network.
- 2: The router should be opened DHCP (Dynamic host configuration protocol) because the factory setting status of IP camera is to obtain automatically IP camera.
- 3: When we power IP camera, we should wait 20 second then it can work.

- **Search IP camera**

When we run Search tool "IP camera Tool", we can find the IP camera showing IP address, Port, Name. If we use Wi-fi connection, we will find Wi-fi IP address. For the details, we can view the following picture.



Picture 11

Note: ("IP Camera Tool.exe" Programme only use to search IP camera address and port in the LAN. The tool can't search IP camera IP address and port in the WAN.

There are 3 cases:

- 1 No IP Camera found within LAN. After about 1 minute search, the Result Field will show "not found IP Server" ;
- 2 IP Cameras having been installed within LAN. All the IP Cameras will be listed and the total number is displayed in the result field as shown in Picture 2.0.
- 3 The IP Cameras installed within LAN do not share the same subnet with the monitoring PC. A prompt as shown in result field (prompt: Subnet doesn't match, click to change!). Click the left mouse button to choose the prompt and click the right mouse, choose Network Configuration to set the IP address of the Camera to the same subnet as LAN.

● SIX Options

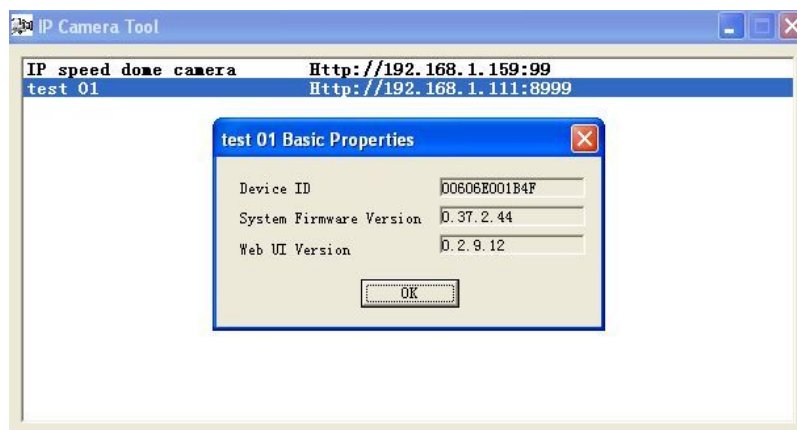
Choose the IP Camera list and Click right mouse button, there are six options, Basic Properties, Network Configuration, Upgrade Firmware, Refresh Camera List, Flush Arp, About IP camera tool as shown Picture 12.



Picture 12

Basic Properties

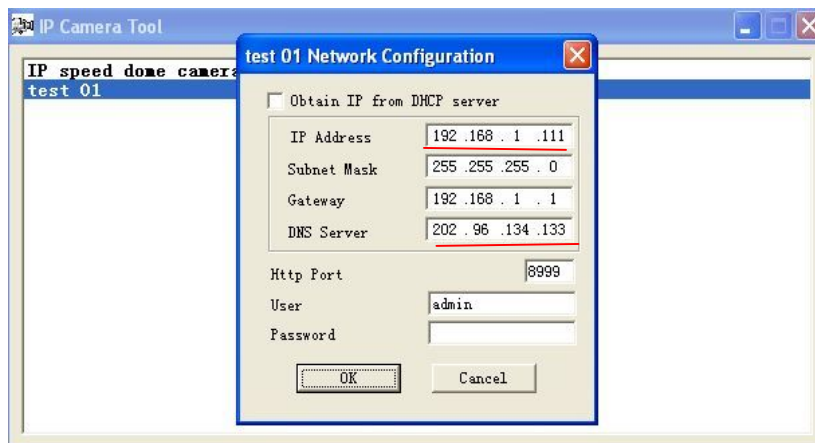
There is some device information in the Basic Properties, such as Device ID, System Firmware Version, Web UI Version



Picture 13

Network Configuration

In this page, you can configure the Network parameter.



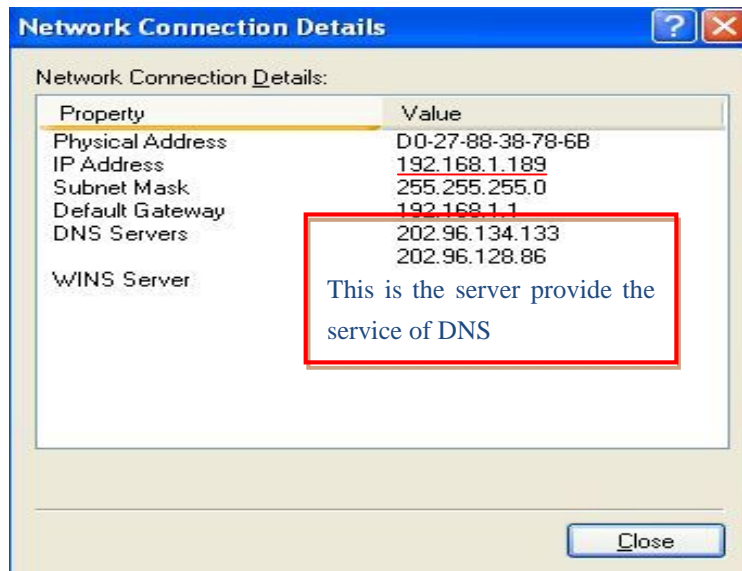
Picture 14

IP address: Fill in the IP address assigned and make sure it is in the same subnet as the

Subnet Mask: The default subnet mask of the equipment is: 255.255.255.0

Gateway: Make sure it is in the same subnet with PC IP address. Default Gateway address is 192.168.1.1

DNS:Server: IP address of IPS network provider. (It also can view from network card local area connection status). As blows picture.



Picture 15

Http Port: LAN port assigned for the equipment, usually 80

User & Password : Default administrator username/password: admin/No password

Enable Using DHCP: the system will assign a reasonable IP address for your equipment only if your gateway supports DHCP (It is the case with most gateways).

DHCP checkbox: if checked, the device will obtain IP from DHCP server (To be make sure the Router which the device connect with has DHCP function).

NOTE: when the prompt "subnet doesn't match, double click to change!", please set the IP Camera IP address once again.

● Upgrade Firmware

Enter the correct User and Password to upgrade system Firmware and Web UI. (User should have administering authority.



Picture 16

- **Refresh Camera List**

Refresh camera list manually.

- **Flush Arp Buffer**

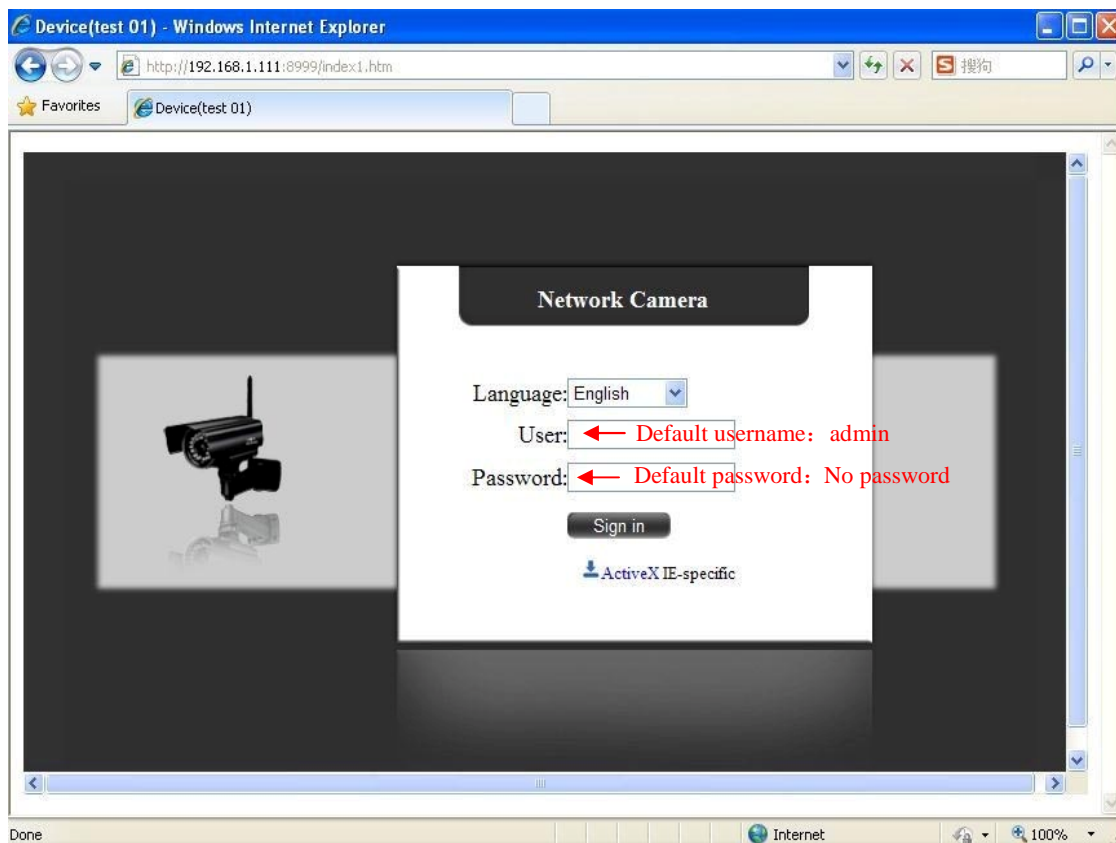
When cable network and wireless network of the device both are fixed IP address. There is a problem you may encounter is can search the camera IP but can't open the camera web page. you may try to use flush arp buffer.

- **About IP Camera tool**

You can view IP camera tool version and ActiveX version..

4.3 Login IP camera

● Double click the IP address of the IP Camera listed IE will be opened automatically and display the camera login page. Or Access the camera by IE browser directly, type in the camera's IP address. For example :<http://192.168.1.111:8999>. (We suggest you use IE browser for it has more function.

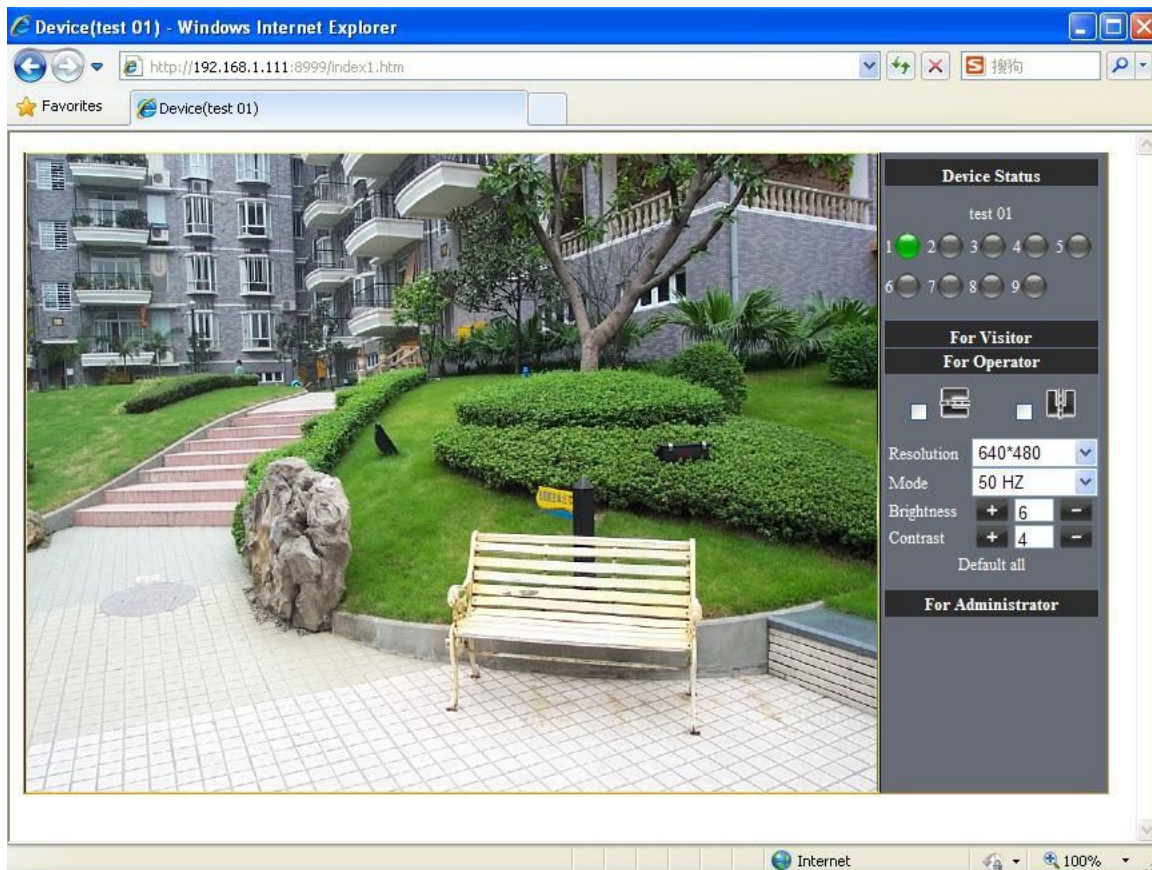


Picture 17

● IP camera Default username is admin, no password. And Click “Sign in” to enter the monitoring page

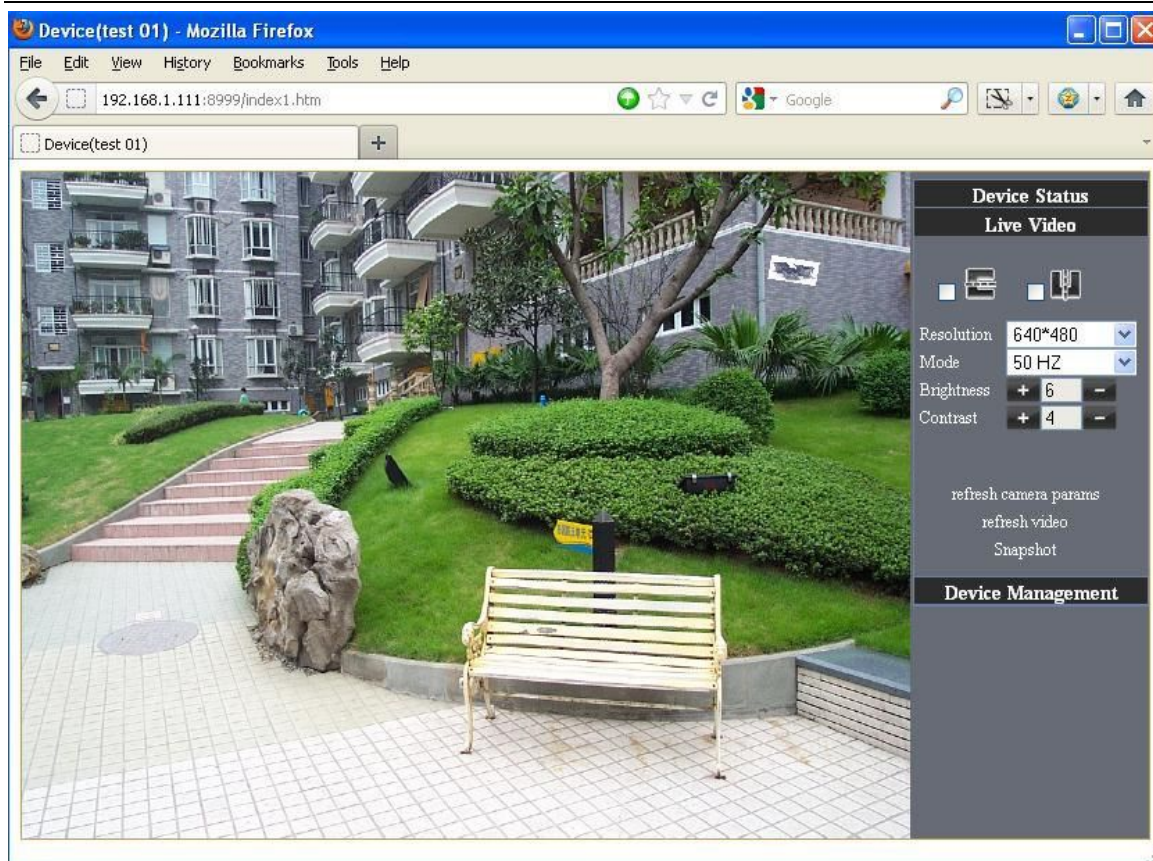


Picture 18

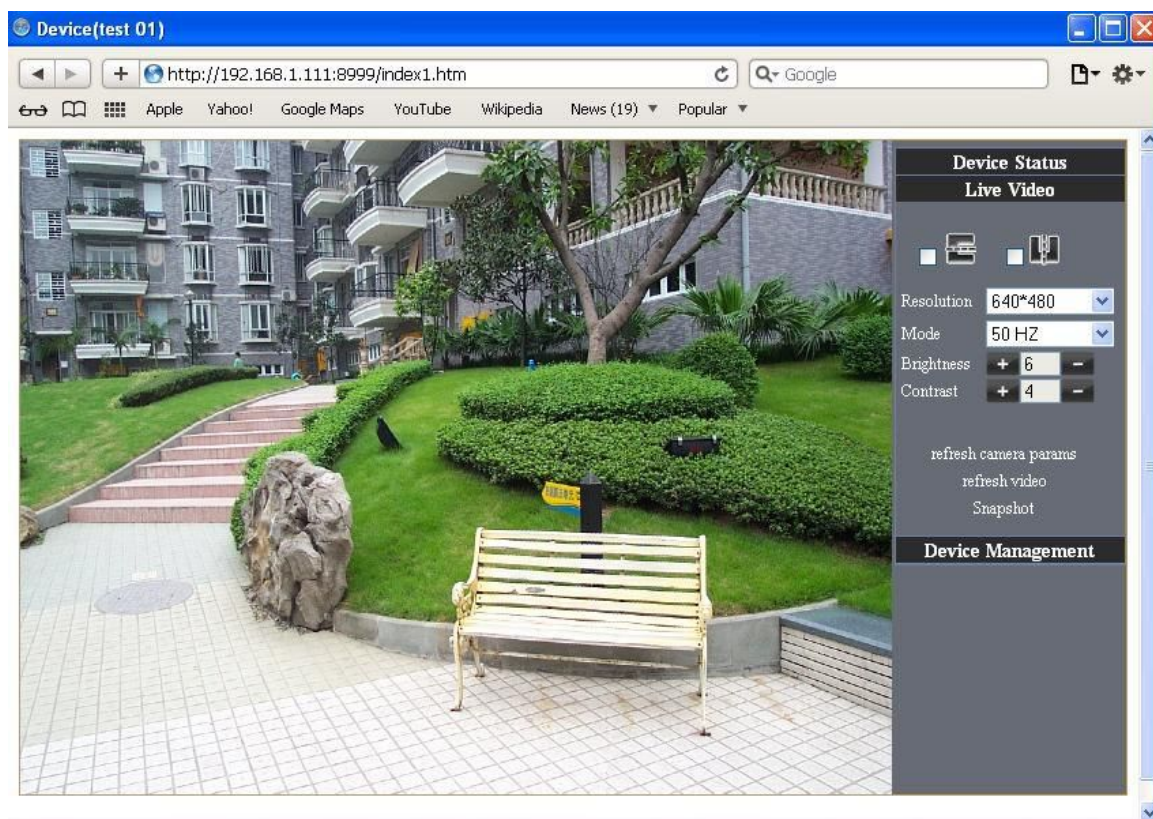


Picture 19

- When Users login in, they can view images. At the same time, users (Administrator, Operator or Visitor) can operate according to their permissions
- By Firefox and Safari browser as below:




Picture 20

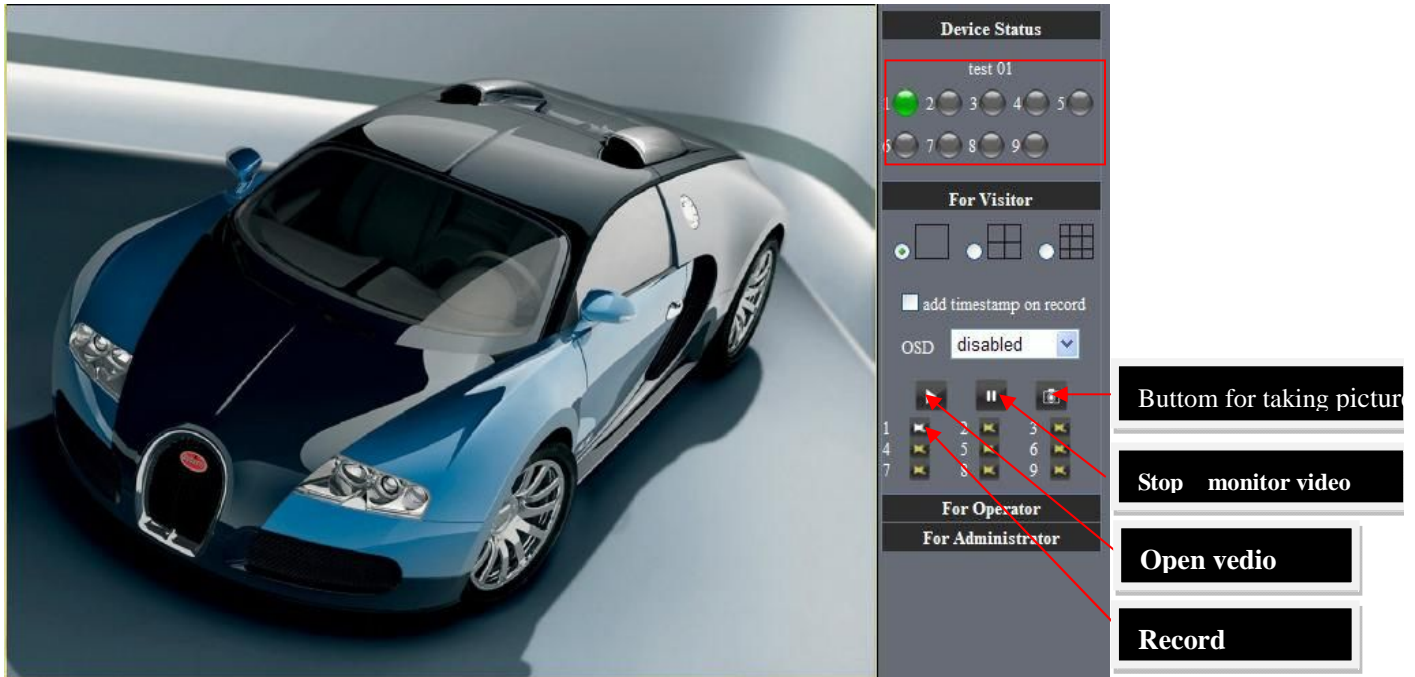


Picture 21

4.4 IP camera operation





4.4.1 For Visitor


For example: if  is bright ,the first route is at status of Detection(Only IE Broswer can view it)



Picture 22


The right upper is status's indicator area which can show 9 IP camera status.


- When the button is gray, it means IP camera didn't connect .
- Green means IP camera has connected .
- Yellow means there is something wrong with connection .
- Red means it is the status of alarm .

If you want to detect 9 views , need to click this icon .

OSD: Display date and time on the video. You can disable the OSD function or choice other color.

(OSD:on-screen display)

Snapshot: Click icon  to snap the picture.

REC: Click icon  into REC mode,  is stop.

Note: the record file name is: device Alias_ Current time.Avi

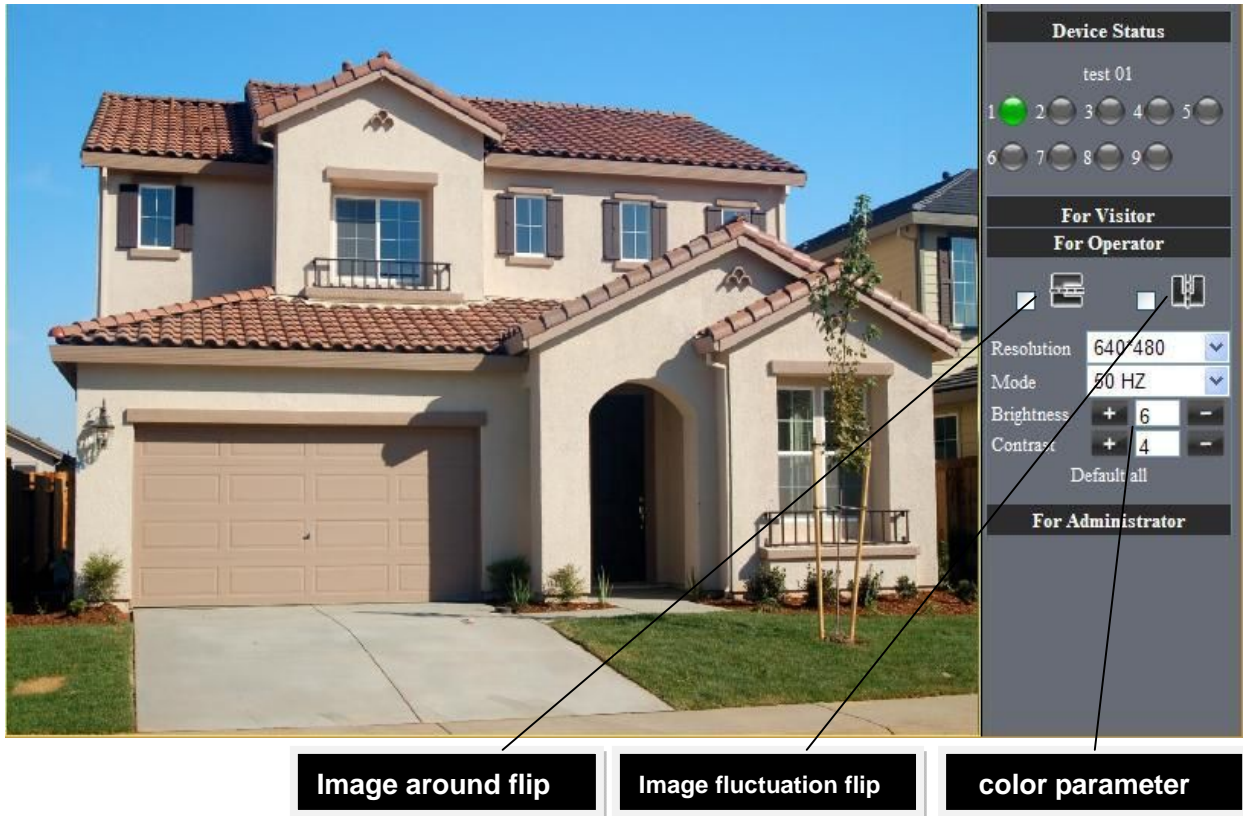
For example: IPCAM_20101011134442.Avi

It means the device alias is IPCAM and its record's end time is : At 13:44:42 on

October 11, 2010. When use motion detection and checked Send Mail on Alarm.
The name of the picture received in mailbox is like this: device id(Alias)_ Current time.jpg

4.42 For operator

When login as operator, you can operate Pan/Tilt and adjust video parameter.



Picture 23

Direction control: click the different arrow will get different direction view



Image fluctuation flip(up and down)



Image around flip (right and left)

Resolution::VGA (640 X 480) / QVGA(320 X 240)

Work Mode :50Hz/60Hz/Outdoor

color parameter: Click  or  can adjust brightness and contrast .

4.43 For Administrator

When you login as administrator, you can set all parameters. Please click “For Administrator” and enter into setting interface .

Device Status	
Device ID	00606E001B4F View Device ID、Device Firmware
Device Firmware Version	0.37.2.44 Version and Device Embedded
Device Embedded Web UI Version	0.3.9.10 Web UI Version
Alias	test 01
Alarm Status	None
DDNS Status	topipcam Succeed http://c0001.topipcam.org:8999
UPnP Status	UPnP Succeed
MSN Status	Succeed

Check Device all kinds of status

Carry on Settings and operation function

- Device Info
- Alias Settings
- Date&Time Settings
- Users Settings
- Multi-Device Settings
- Basic Network Settings
- Wireless Lan Settings
- MSN Settings
- DDNS Service Settings
- Mail Service Settings
- Ftp Service Settings
- Alarm Service Settings
- Upgrade Device Firmware
- Backup & Restore Settings
- Restore Factory Settings
- Reboot Device
- Log
- Back

Picture 24

Alias Settings: You can Input the new name as you like.

Data & Time Settings: Data & Time Settings page.

Users Settings: Eight accounts are acceptable for this system. Here the eight users can configure their user names and password as Administrator, Operator or Visitor.

- **Visitor:** In this mode, you can only view.
- **Operator:** You can control the direction of IP Camera and set some parameter.
- **Administrator:** You can setup the advanced configurations of the IP Camera.

UpnP Settings: If you access IP Camera, to be make sure **UpnP Status** is Succeed.

Upgrade Device Firmware: Upgrade Device Firmware and device embedded web UI software in this page.

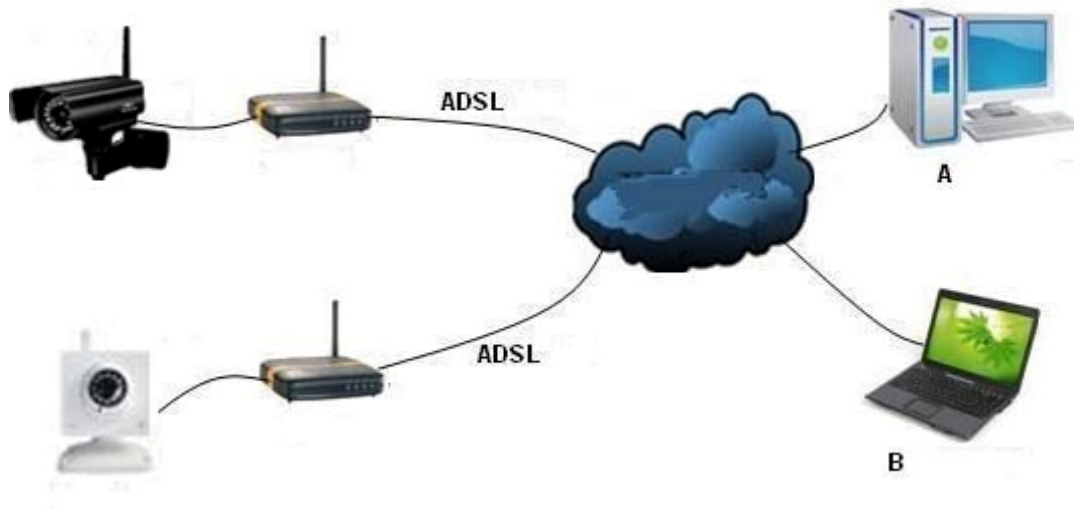
Restore Factory Settings: Restore factory settings of the device.

Reboot Device: Reboot the device.

Back: Back to Monitoring Mode.

5 Visit IP Camera in internet

5.1 Connection way in Internet



Picture 25

5.2 Related setting and login IP camera

1. If the network your IP camera using is using static IP, you just need to input this IP address and IP camera's port in the browser, then it can visit IP camera.
2. If you are using ADSL to dial-up and surf on line, you should obtain IP Camera Current WAN IP Address or configured DDNS.

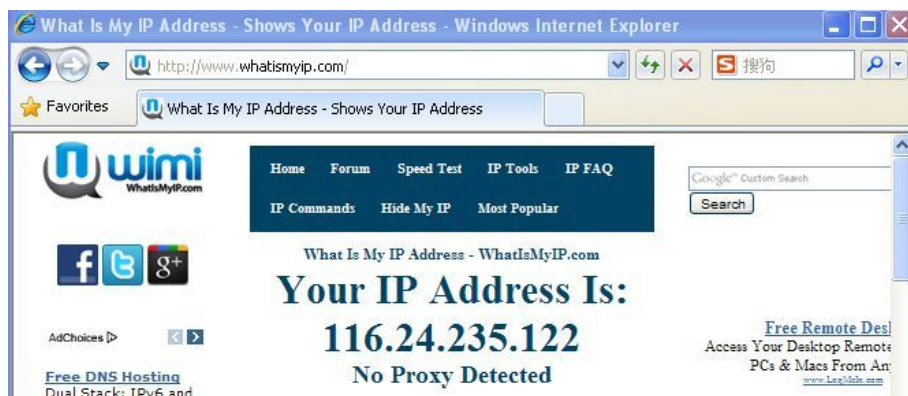
1) There are four ways for you to obtain WAN IP Address:

① Using mail to send internet IP function

After setting mail successfully, IP will send mail to your receiver e-mail box when Internet IP or port has changed. If it is dynamical IP, users need to input this IP address to visit this IP camera.

② Obtain from some website

It is very easy for you to obtain WAN'S IP address. You can open browser on the computer on the condition that IP camera and PC are the same subnet. For example:: <http://www.whatismyip.com>.or <http://www.myip.cn> etc., It will tell you WAN'S IP address as shows below.



Picture 26

③ Obtain from MSN and IP camera's MSN ACCOUNT(Details 3.53)

Shenzhen NEO Electronics Co., Ltd

Tel: 86 755 29642263、29642252、29642256、29642259

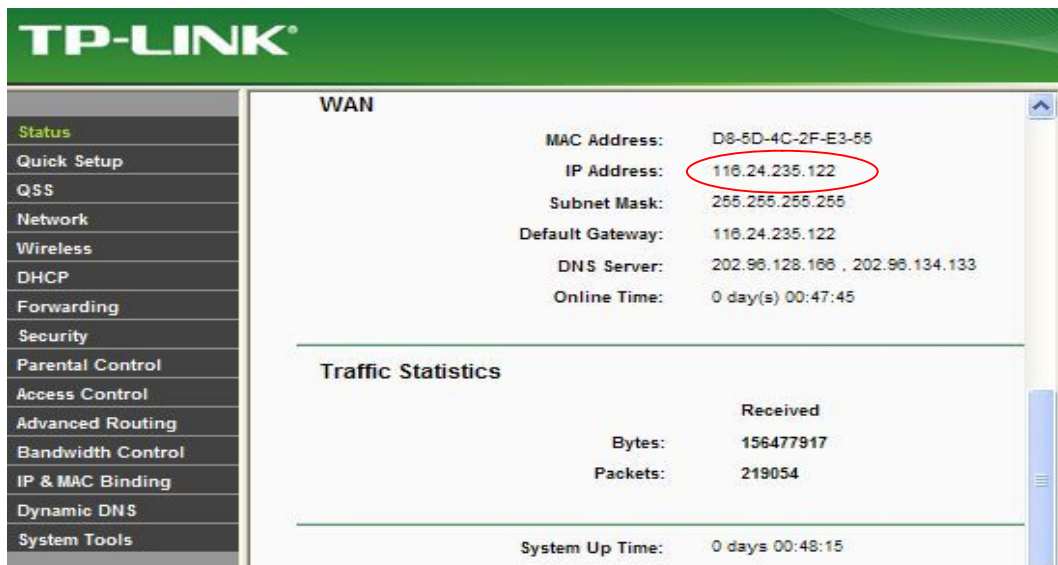
Fax: 86 755 29667746

④ Obtain from router

We take " Nur8555M " from " Xinxiang " 's router as example

A.According to router's manual, we get Router's IP is [192.168.1.1](#)

B.Login in router,: Input [192.168.1.1](#) in the browser. Find the status of Router and find Router's WAN(In this example, WAN'S IP is [116.24.235.122](#); As shows Picture 27.

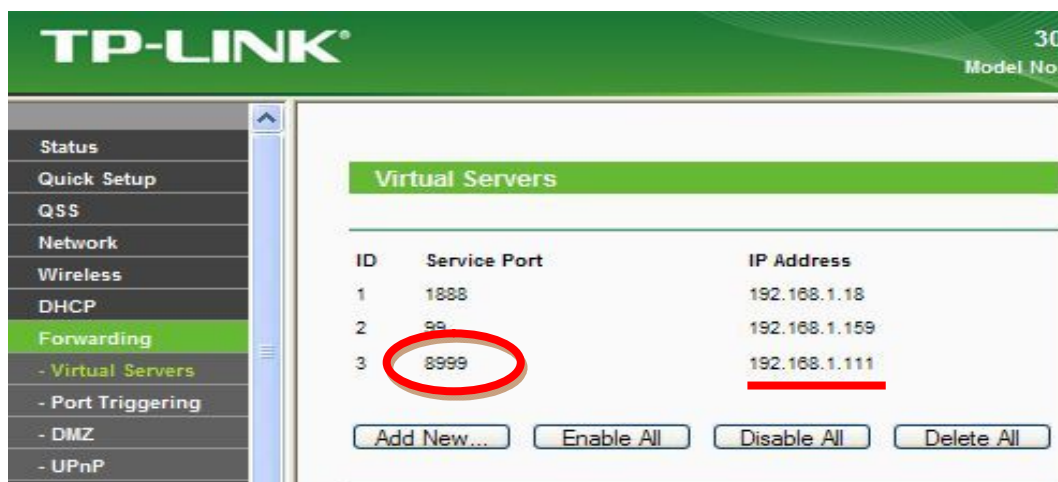


Picture 27

Now you can visit IP Cam from Internet. What you should do is to Input correct IP address . For example: [Http:// 116.24.235.122:8999](http://116.24.235.122:8999).

Note: Make sure the Port's UPNS is available. You can open UPNP via the following ways.

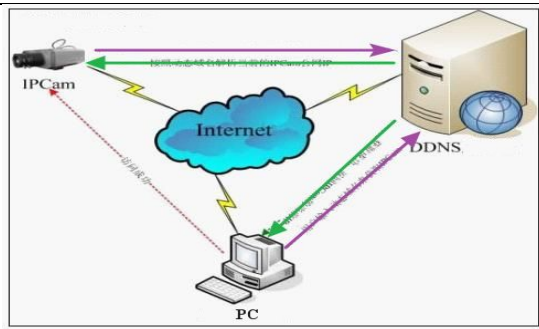
- Enter into Routers' setting page(Details : Router's user manual) to make UPNP available. Or enable virtual mapping function. Add equipment IP address and port to the virtual mapping list,



Picture 28

Users can access the Internet from IPCAM device. Input address .For example, [Http:// 116.24.235.122:8999](http://116.24.235.122:8999)

2) DDNS (dynamic DNS) service is the Internet domain name can be fixed and dynamic IP address real-time corresponding (analysis) service. Simply said, whenever user surf on internet or what kind of way you are using the Internet, get a what kind of IP address, IP address whether it will change, DDMS can ensure that a fixed domain name can access to a user's device.

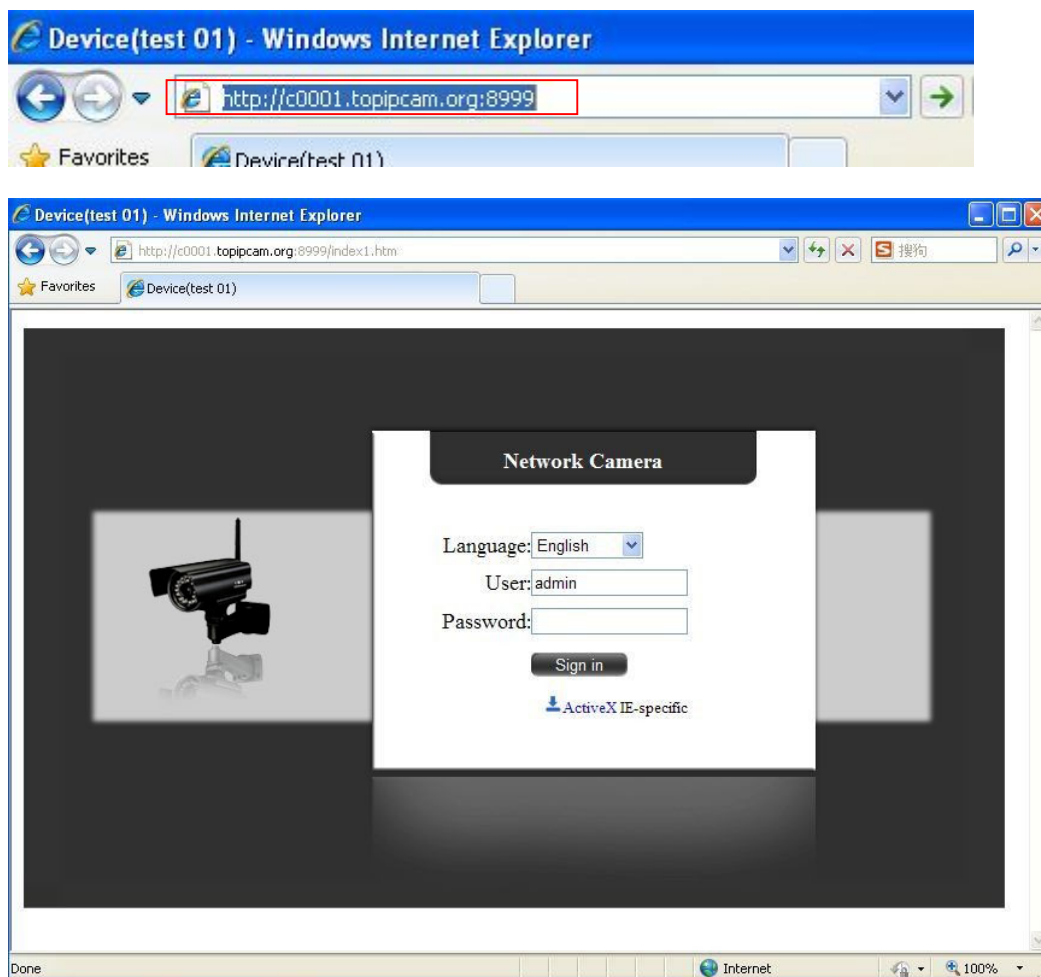


Our products have been configured the DDNS services, of course, you can also apply for the domain name in registration website for one of your own domain name to configuration. For example: www.dyndns.org

IP Camera	
User: admin	Password:
DDNS Hostname:	
ipb0001.topipcam.org:xxx(port)	

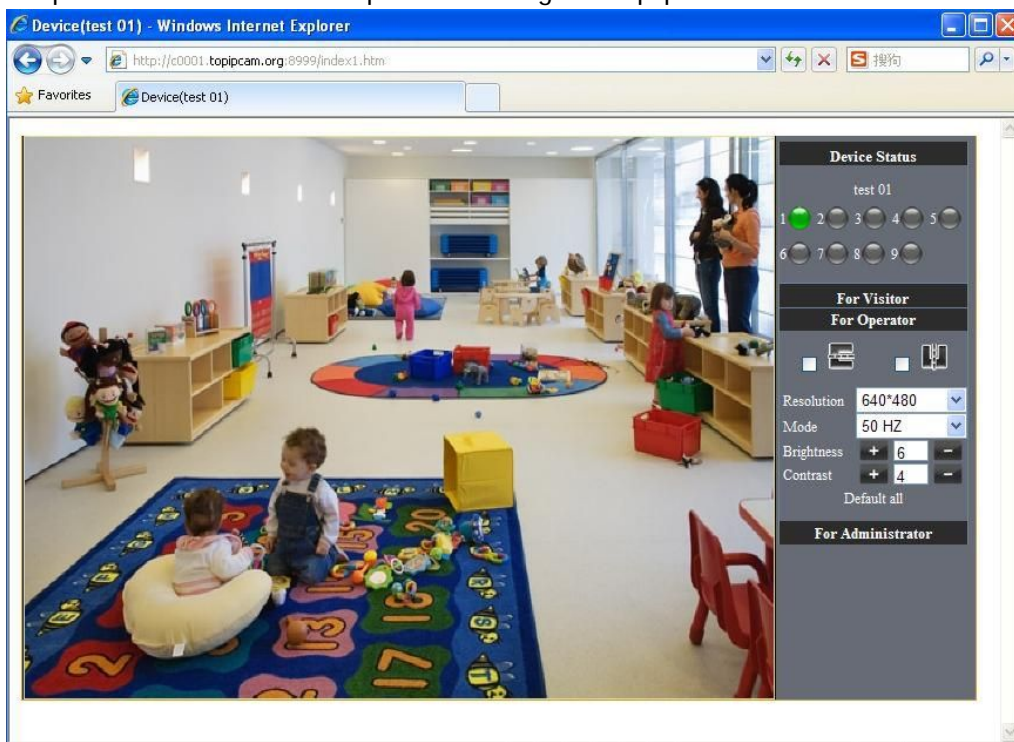
DDNS inside

You need fill in DDNS and port. for example: (<http://c0001.topipcam.org:8999/>). The browser will jump to IP camera's login page. .



Picture 31

The input device user name and password to login to equipment



- If input domain name, but can't open IP camera in the browser, such as the situation is as follows



- Please open the device and check status of IP camera in the local area network, confirm whether UPnP function and DDNS is successful or not.

Device Status	
Device ID	00606E001B4F
Device Firmware Version	0.37.2.44
Device Embedded Web UI Version	0.3.9.10
Alias	test 01
Alarm Status	None
DDNS Status	topipcam Succeed http://c0001.topipcam.org:8999
UPnP Status	UPnP Succeed
MSN Status	Succeed
Refresh	

Device Info

Alias Settings

Date&Time Settings

Users Settings

Multi-Device Settings

Basic Network Settings

Wireless Lan Settings

MSN Settings

DDNS Service Settings

Mail Service Settings

Ftp Service Settings

Alarm Service Settings

Upgrade Device Firmware

Backup & Restore Settings

Restore Factory Settings

Reboot Device

Log

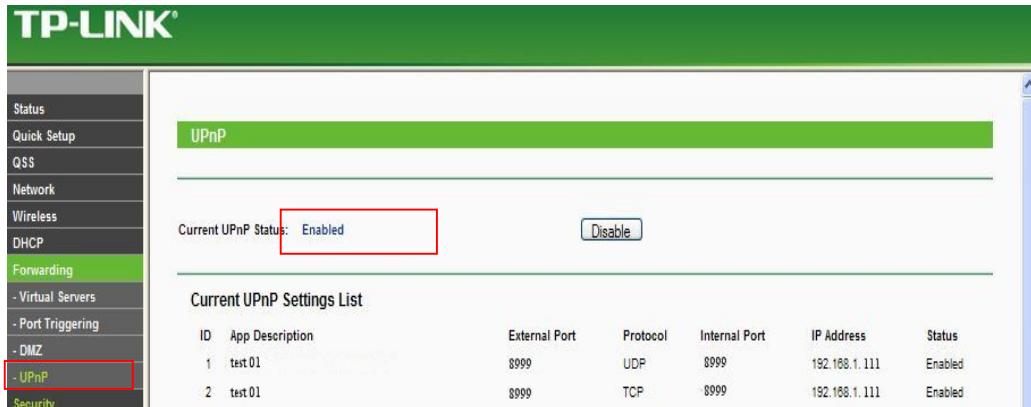
Back

Picture 34

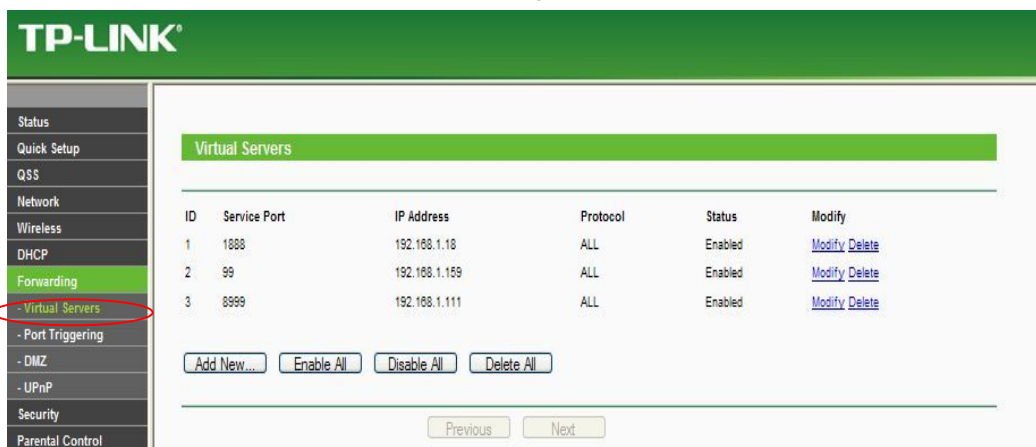
- You need to set port mapping function successfully, to check whether the router UPNP function is available, if It was unavailable, please make it available refer to the routers user manual!

If you use TPLINK router, please refer to these instructions

- Through the upnp automatic mapping port to the network: input router IP address in the browser (such as "http://192.168.1.1/ > ", the router IP addresses are written on paper label on the router house---- please set according to your own IP address), open the routers page" forward rules "> >" upnp set ", to ensure that the current state of upnp is "already available," as below:



Note: some of the router interface without "UPNP Settings" option, then need to open the virtual server IP cameras in the local area network of mapping the connection IP address and port number



6 Access IP camera via mobile equipment such as mobile phone,Ipad Etc.

There are two kinds of ways to access IP camera: One is to input IP address in browser directly, It can be IP address and also can be DDNS. Another is to use clients to visit. !

6.1 Input IP address in browser

- 1● We take IPAD as example as blows:

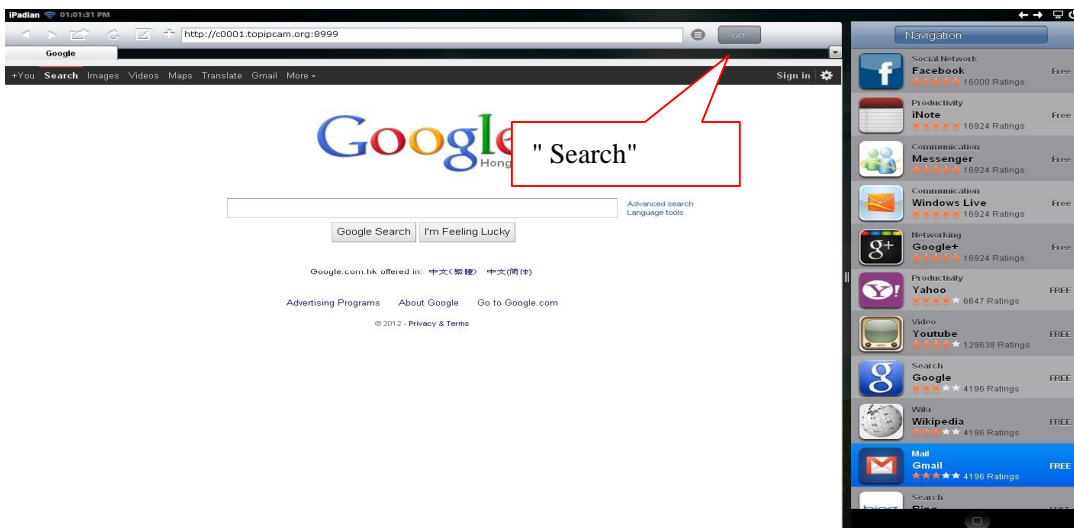
Open browser "Safari"



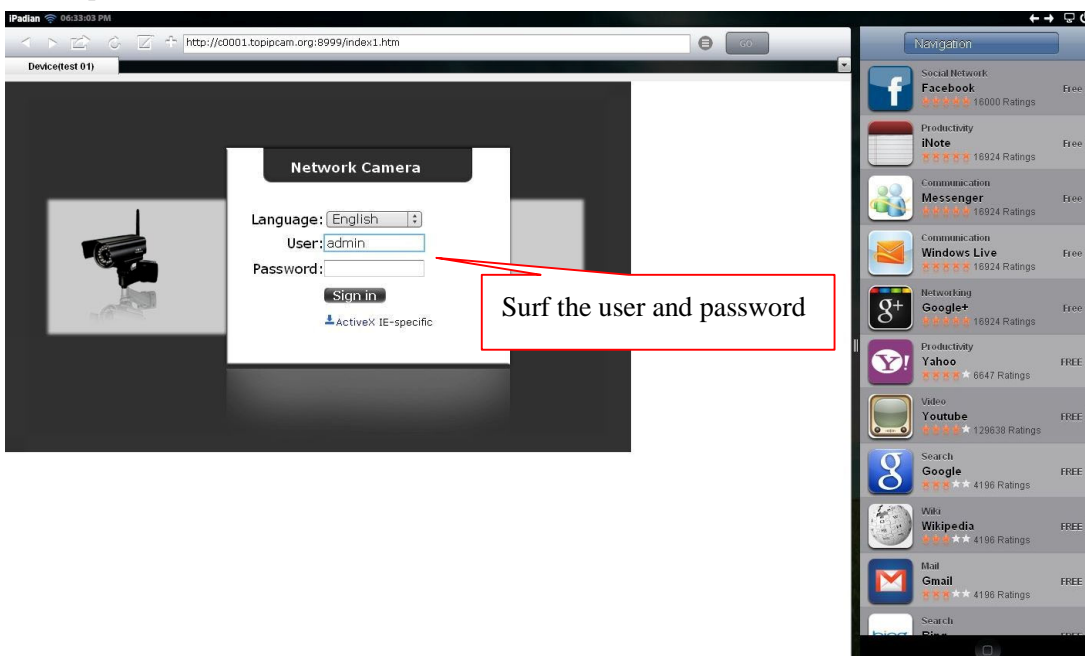
- Input IP camera's IP address, for example:(<http://c0001.topipcam.org:8999>)



Picture 37

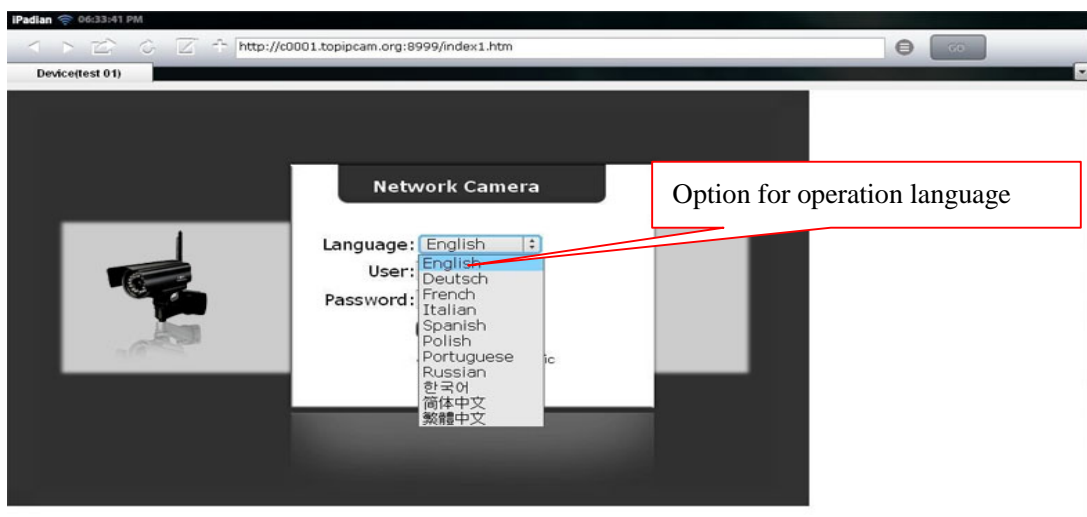


- enter your account and password on the login page as shown By default, administrator's username is: admin and no password.

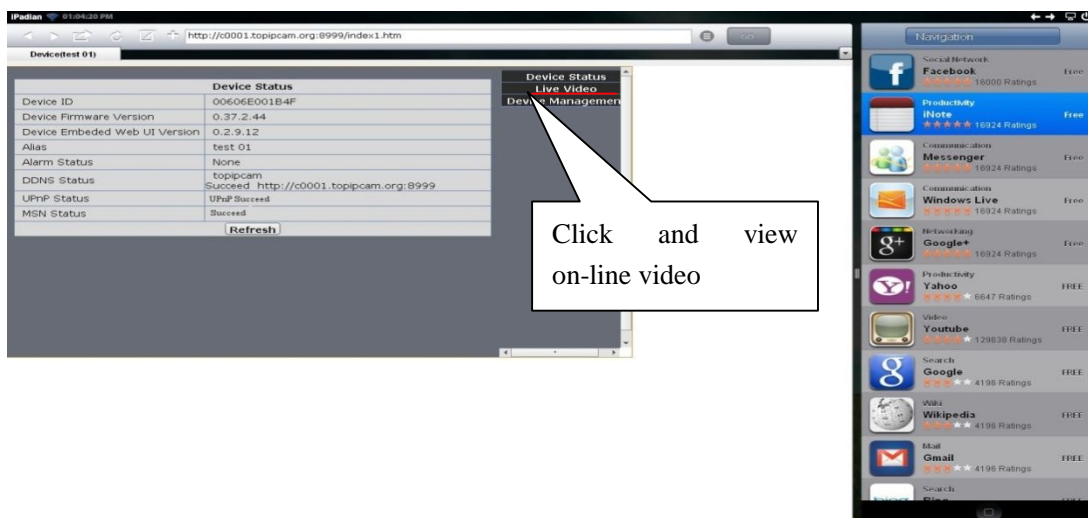


Picture 39

- Choose language according to your demand and choose login mode according to your browser

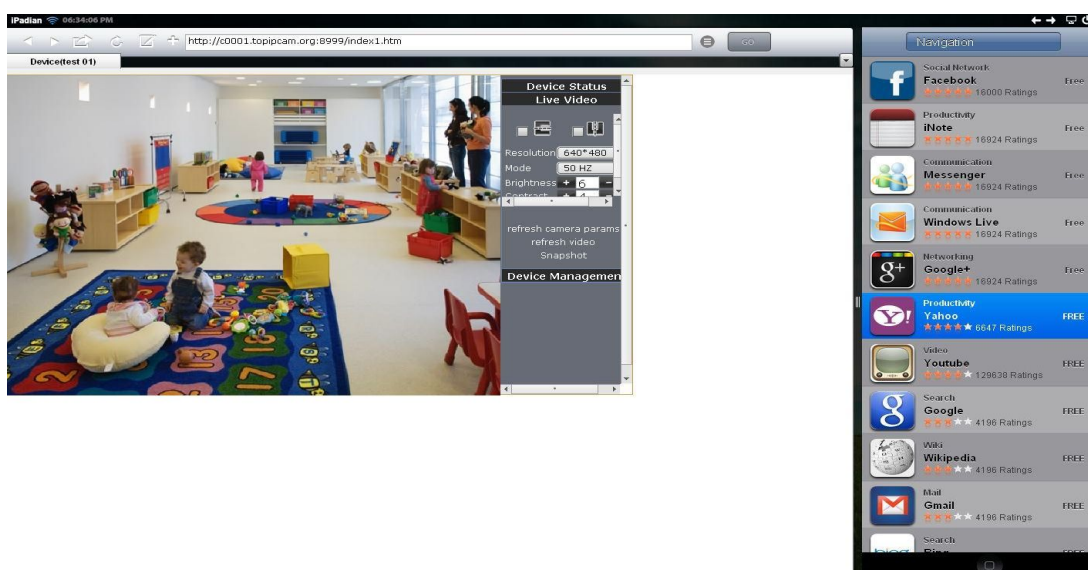


Picture 40



Picture 41

● Open IP camera successfully



Picture 42

2● Now we take Android system device as example:

Open menu and firstly open the browser, and input IP camera 's IP address in the browser ,for example:: (<http://c0001.topipcam.org:8999>)



●Input IP camera's username and password and click " sign in", and then enter into browser model to choose login-in interface.



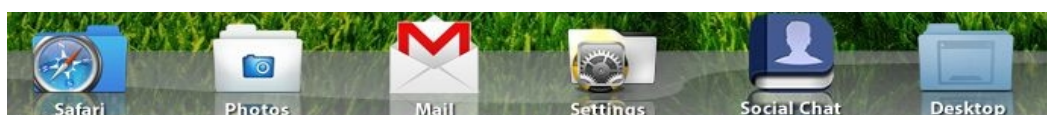
Picture 44

6.2 INSTALL CLIENT-SIDE SOFTWARE TO ACCESS [IPCcamera](#)

1>. Input IP address in the browser to login IP camera

In fact ,it is the same as you visit IP camera in PC. Input IP address and port NO. in the browser.

Open the IPAD browser Safari



Input device 's IP address, For example: (<http://topipa0008.to:1888>)



Open the menu in Android system equipment. Firstly open the browser, then enter the IP directly in the address bar, Address and Http port number, for example : (http:// .topipcam.org:1888) Then the input device user name and password.



2>.Use IP cam APP to login camera

1) IP Camera Android APP Detailed version of the operating settings.

You can go to the techbrands website to download www.techbrands.com/apps.



According to the tips ,please input the correct user name and password .

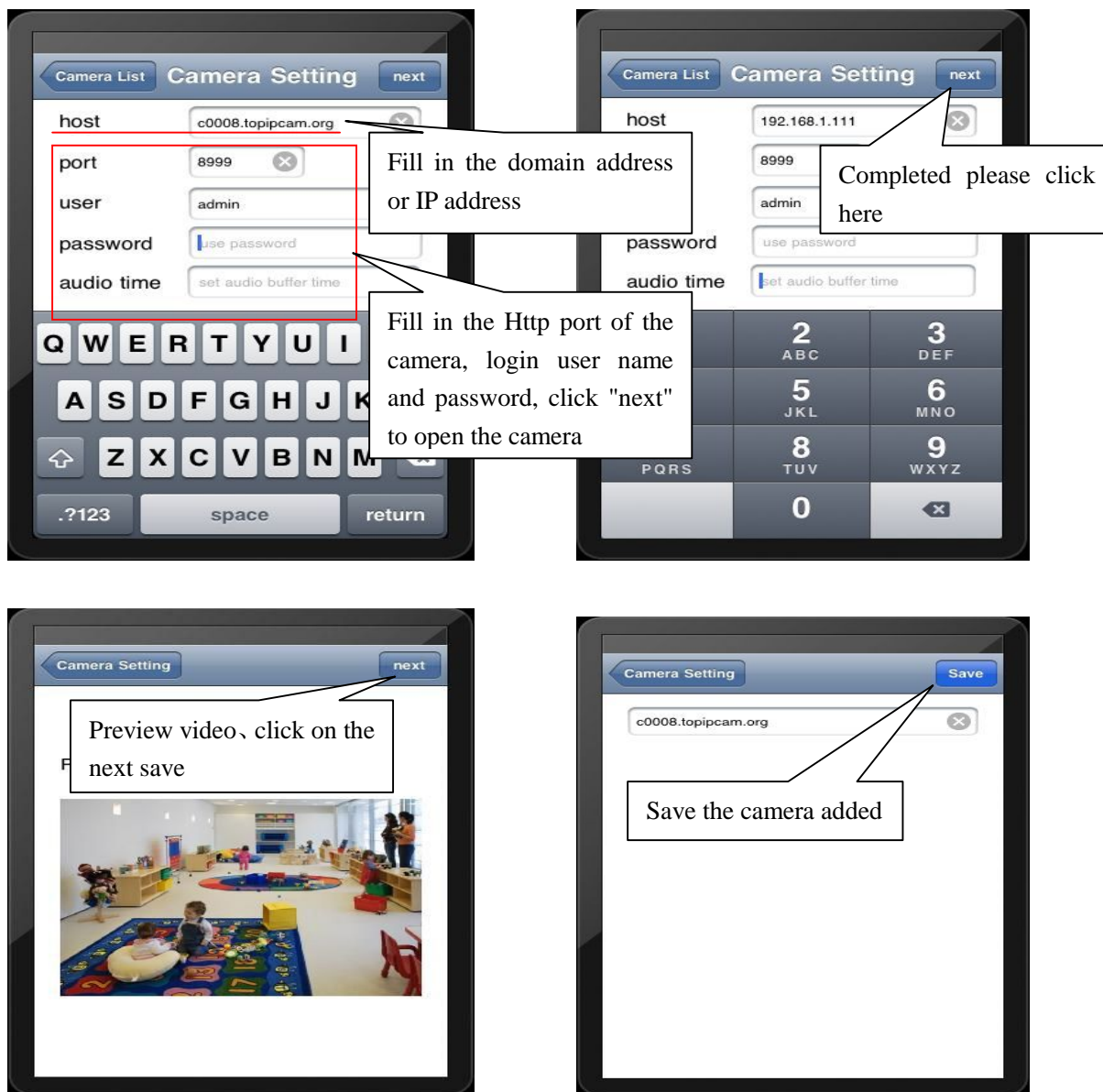
Note:Before installation,please ensure that mobilephone can access Internet.

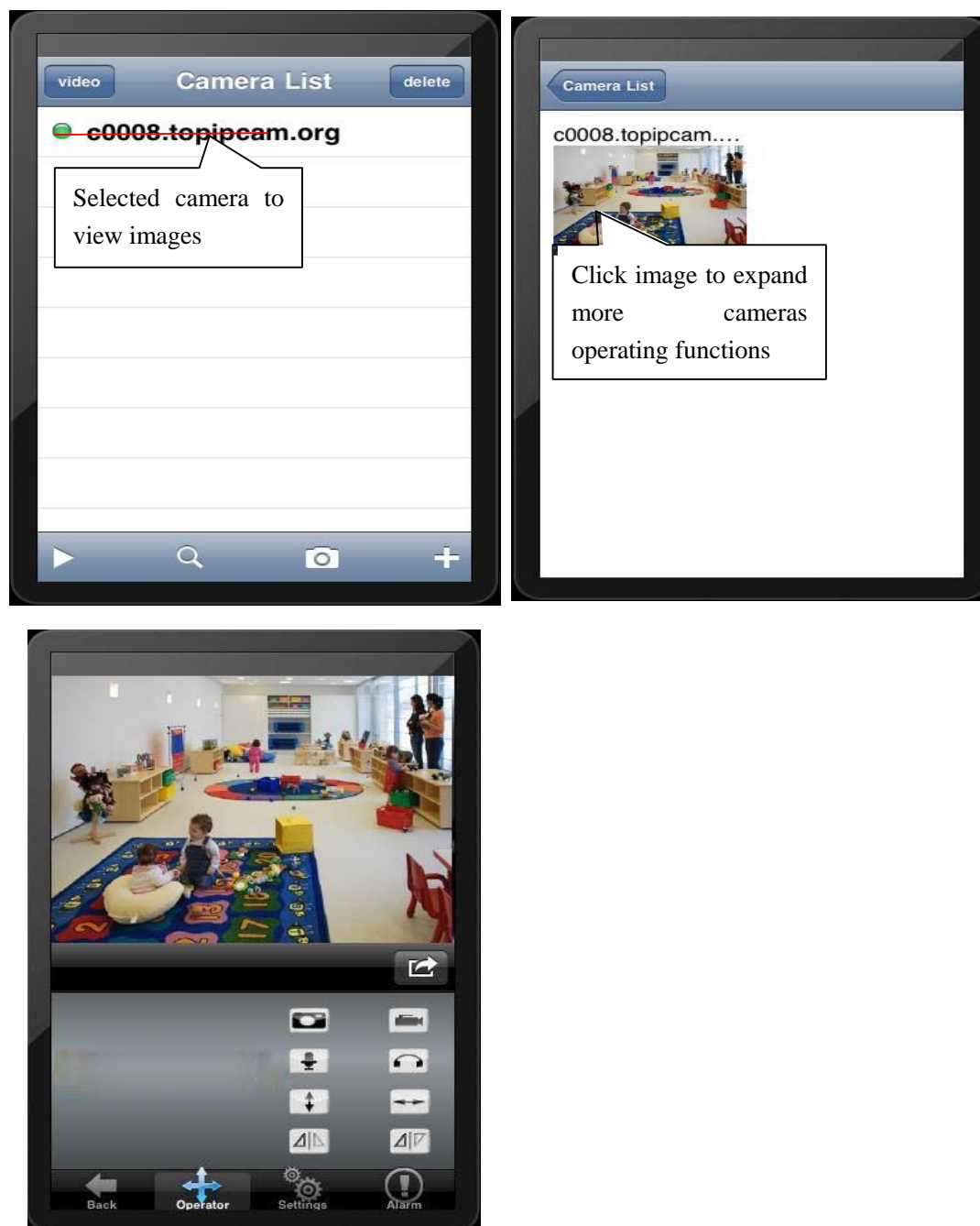
② Software operation process :

Firstly, make sure mobilephone can access Internet and then secondly search "TECHview IP CAM" for Android App in "Google Play".



2) This machine supporting the client TECHview IP CAM iphone、
ipadVersion of the operating settings. Firmware Requirements : compatible
with iP hone、 iPod touch、 iPad. Need iOS4.2 or higher version.You can download
and install the App Store , download from the techbrands website:
www.techbrands.com/apps.





7 Other setting

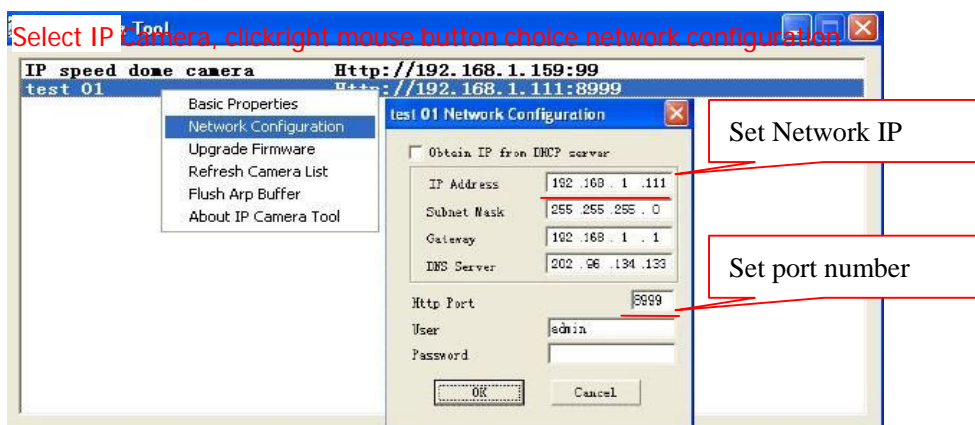
7.1 Network Setting

7.1.1 Basic Network Settings

If the router that the IP camera connect has DHCP function, you can choice “Obtain IP from DHCP Server” else fill in the network parameters manually.

Http Port: In most cases, you can leave this value as 80, however, if your Internet Service Provider blocks this port, you may switch to another port number such as, 85, 8080, 8888, 9000 Etc. (Range from 0 to 65535, pay attention to the same segment of multiple devices must set up different port. The port t can’t have any conflict with other software or equipment

- a. Search tools modification in LAN



- b. "For administrator" **For Administrator** "Basic network setting" **Basic Network Settings** -Change the port

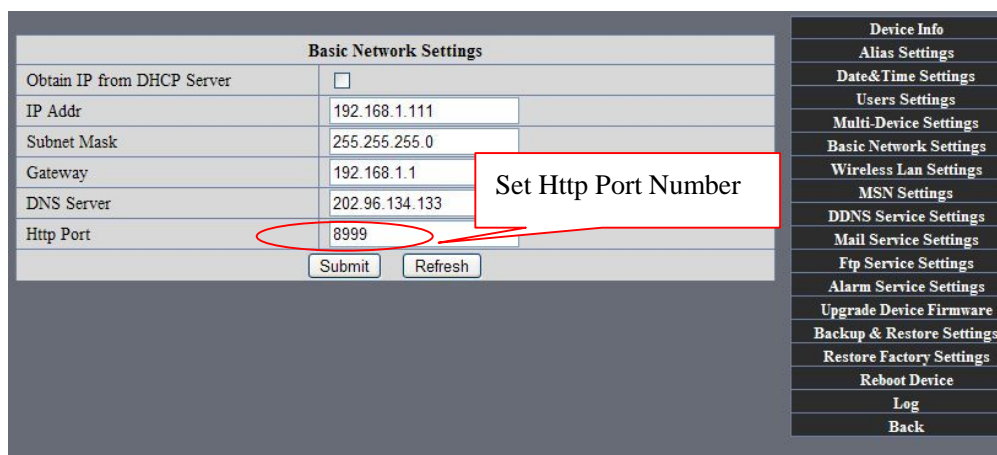


Figure52

● 7.12 WIFI Setting

1) Please enter the wireless net setting page of the wireless Router to find out SSID, Channel (less than 10), Encryption Authentication as below:

Wireless Settings

SSID: TP-LINK_2FE354
Region: United States
Warning: Ensure you select a correct country to conform local law. Incorrect settings may cause interference.
Channel: Auto
Mode: 11bgn mixed
Channel Width: Auto
Max Tx Rate: 300Mbps
☒ Enable Wireless Router Radio
☒ Enable SSID Broadcast
☐ Enable WDS
Save

Wireless Security

☐ Disable Security
☐ WEP
Type: Automatic
WEK Key Format: Hexadecimal
Key Selected: Key 1: Disabled, Key 2: Disabled, Key 3: Disabled, Key 4: Disabled
☐ WPA/WPA2
Version: Automatic
Encryption: Automatic
Radius Server IP:
Radius Port: 1812 (1-65535, 0 stands for default port 1812)
Radius Password:
Group Key Update Period: 0 (in second, minimum is 30, 0 means no update)
☒ WPA-PSK/WPA2-PSK
Version: Automatic
Encryption: WPA-PSK
PSK Password: 12345678 (You can enter ASCII characters between 8 and 63 or Hexadecimal characters between 8 and 64.)
Group Key Update Period: 0 (in second, minimum is 30, 0 means no update)
Save

Figure 54

As Administrator to Login camera, open wireless LAN Settings page, fill in every Setting (ensure keep the same as router's), and then pulled out of the cable, wireless network function can be used. For example: as shown in belows

Wireless Lan Settings

Wireless Network List

Using Wireless Lan ☐

Scan

Submit Refresh

Pls click the scan button twice.

Device Info
Alias Settings
Date&Time Settings
Users Settings
Multi-Device Settings
Basic Network Settings
Wireless Lan Settings
MSN Settings
DDNS Service Settings
Mail Service Settings
Ftp Service Settings
Alarm Service Settings
Upgrade Device Firmware
Backup & Restore Settings
Restore Factory Settings
Reboot Device
Log
Back

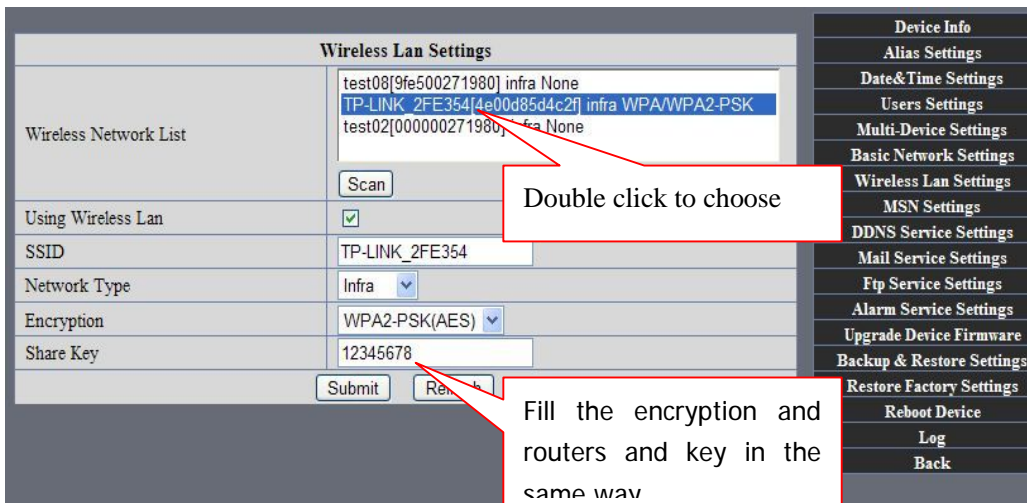
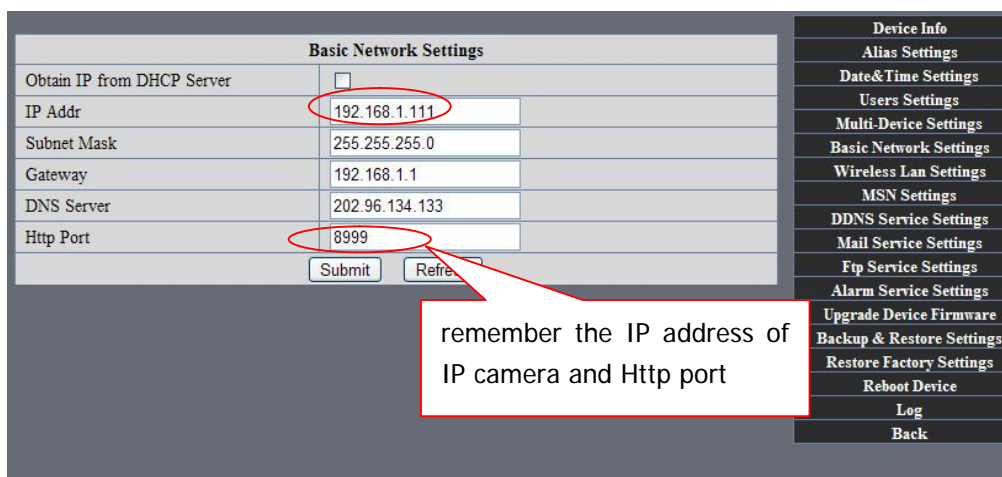


Figure 56

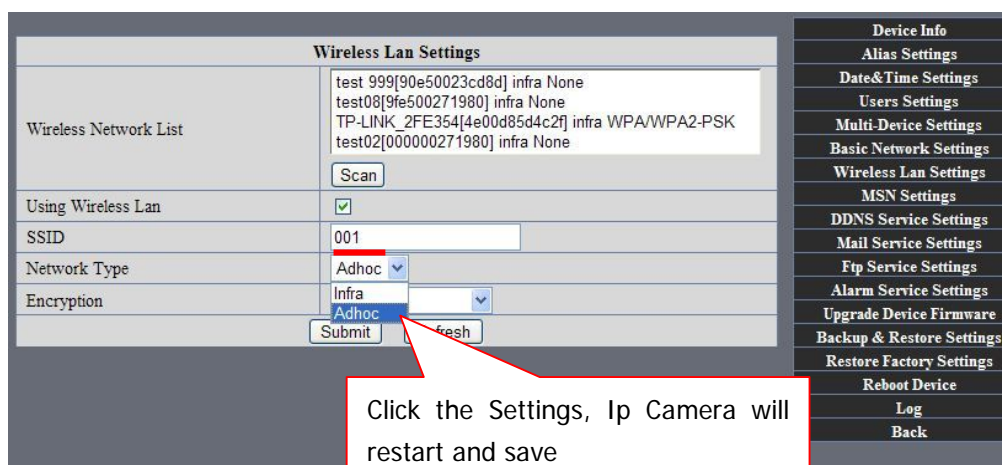
7.13 Adhoc point to point Wireless connection Setting

- 1) Open the basic network setting interface, check the device status



Picture 57

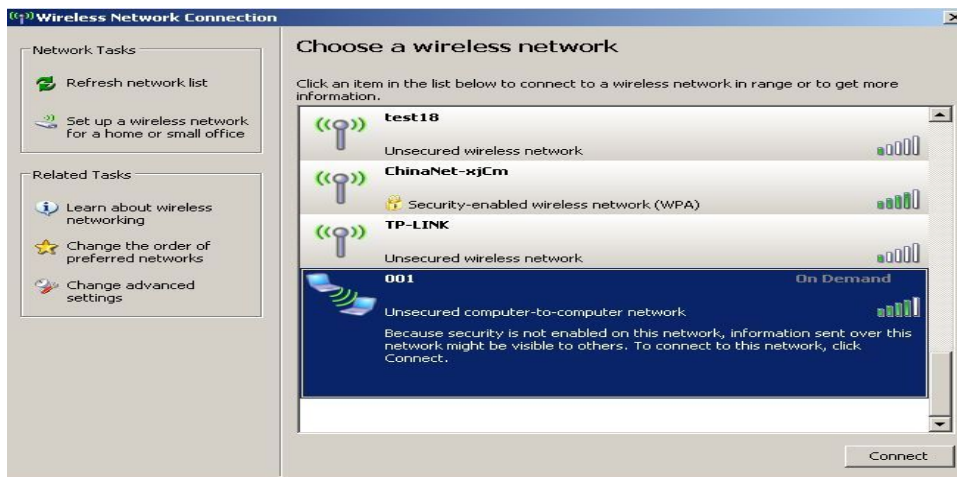
- 2) Open the wireless lan setting interface, choose Adhoc for network type, you can define SSID such as 001



The device is rebooting. Don't shutdown it's power. Please waiting ... 26

Picture 58

3) Unplug the RJ45 from IP camera .Use laptop or other devices which are with wifi function(include smart phone,ipad and so on) searching the SSID you defined on process 2,then make a connection.



Picture 59

• Click wireless network and check the link status of ip camera. Please note IP address of your connected laptop must be the subset of your ip camera .if not, please reset the ip address of your laptop manually.



Picture 60

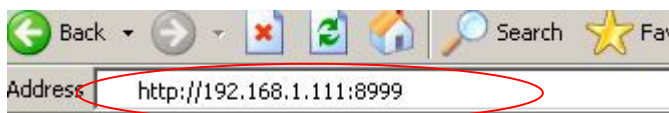
Now we can use the ip camera tool or enter ip address of camera directly in browser blank to visit

1. visit by ip camera tool :

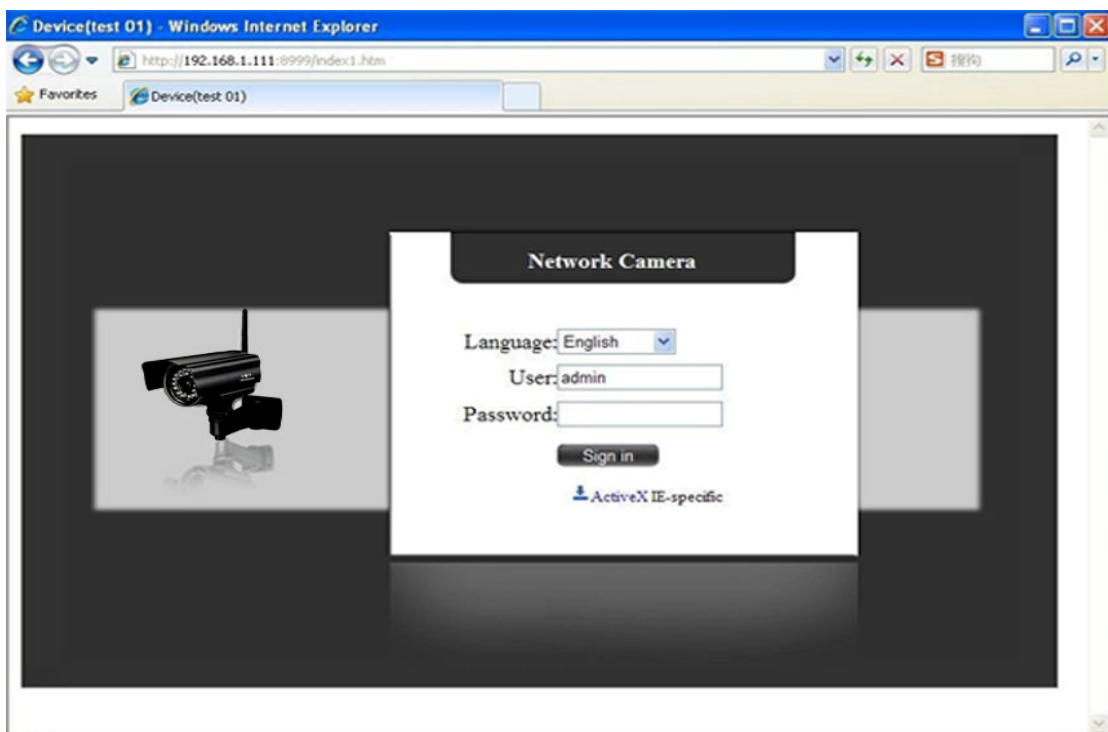


Picture 61

2: Enter ip address in the browser

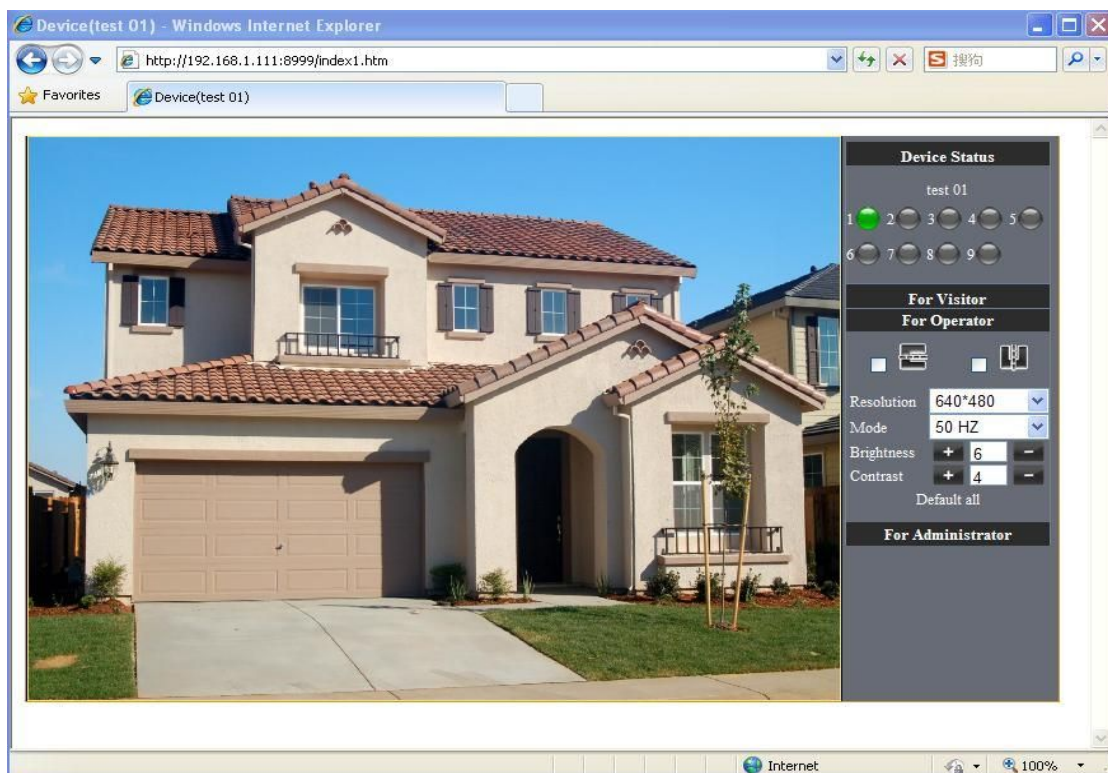


Enter user name and password in the login interface



Picture 62

Click "Sign in" and visit



Picture 63

7.2 Multi-Device Settings

- Add cameras in LAN

In the Multi-Device Settings page, you can see all devices searched in LAN. The 1st Device is this device in default. You can add more cameras list in LAN for monitoring. This Web software supports up to 9 IP Cameras online simultaneously. Click “The 2ND Device” and Double click the item in the “Device List in LAN”, Alias、Host and Http Port will fill in automatically. Enter the correct username and password then click “add”.Add more cameras in the same way. At last, please don’t forget the “ setting” Button

The screenshot shows the 'Multi-Device Settings' interface. On the left, there's a 'Device List in Lan' table with 9 rows. The first row is 'The 1st Device' with 'This Device' selected. The second row is 'The 2nd Device' with 'None' selected. Below this is a form for 'The 2nd Device' with fields for Alias ('IP speed dome camera'), Host ('192.168.1.159'), Http Port ('99'), User ('admin'), and Password. There are 'Add' and 'Remove' buttons. On the right, there's a sidebar with a 'Device Info' menu containing: Alias Settings, Date&Time Settings, Users Settings, Multi-Device Settings (highlighted), Basic Network Settings, Wireless Lan Settings, MSN Settings, DDNS Service Settings, Mail Service Settings, Ftp Service Settings, Alarm Service Settings, Upgrade Device Firmware, Backup & Restore Settings, Restore Factory Settings, Reboot Device, Log, and Back.

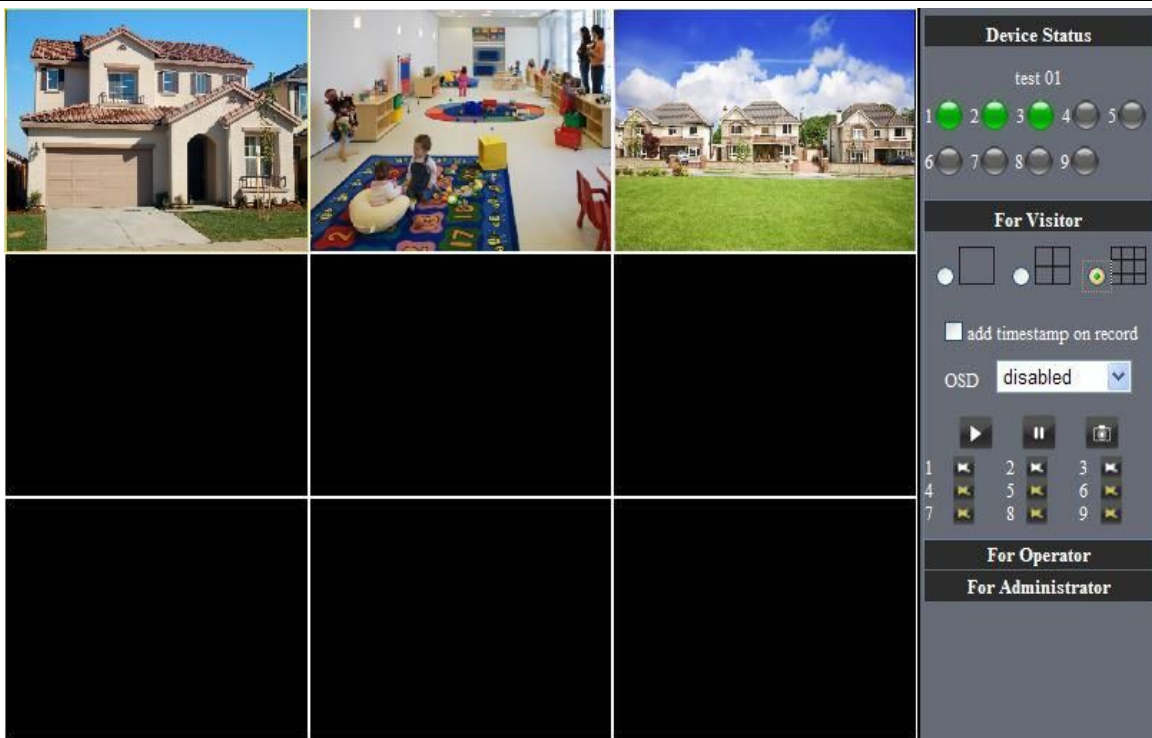
Picture 64

- Add cameras in the Internet

Firstly, make sure the camera added can access in the Internet with the IP address or DDNS domain. Like this: <http://219.133.200.166:9999> or <http://IPcam.dyndns.org:9999>. You can enter the Host:: 219.133.200.166 **Http port:** 9999 or Host:: IPcam.dyndns.org **Http port:** 9999. Enter the correct username and password then click “add”. Add more cameras in the same way.

The screenshot shows the 'Multi-Device Settings' interface. On the left, there's a 'Device List in Lan' table with 9 rows. The first row is 'The 1st Device' with 'This Device' selected. The second row is 'The 2nd Device' with 'IP speed dome camera(192.168.1.159)' selected. The third row is 'The 3rd Device' with 'None' selected. Below this is a form for 'The 3rd Device' with fields for Alias ('outdoor test'), Host ('219.133.200.166'), Http Port ('9999'), User ('admin'), and Password. There are 'Add' and 'Remove' buttons. On the right, there's a sidebar with a 'Device Info' menu containing: Alias Settings, Date&Time Settings, Users Settings, Multi-Device Settings (highlighted), Basic Network Settings, Wireless Lan Settings, MSN Settings, DDNS Service Settings, Mail Service Settings, Ftp Service Settings, Alarm Service Settings, Upgrade Device Firmware, Backup & Restore Settings, Restore Factory Settings, Reboot Device, Log, and Back.

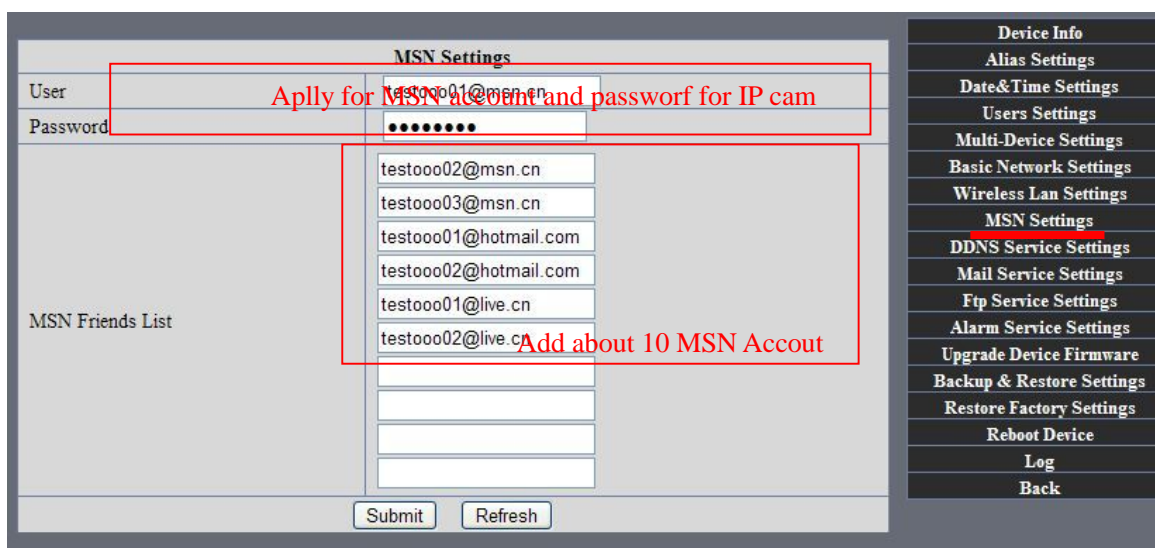
Picture 65



Picture 66

7.3 MSN Settings

Fill in your MSN account and password, then add account which need to receive IPCAM'S ip address to IPCAM'S MSN list (Picture 67), click submit then you'd better restart IP camera. After it, login your MSN to add IPCAM's MSN account to MSN List that you can receive IPCAM's ip address.



Picture 67

First login and click "add contacts " choose Add Contact ,then fill IPCAM's MSN account in "instant messaging address" ,click next then send offers.

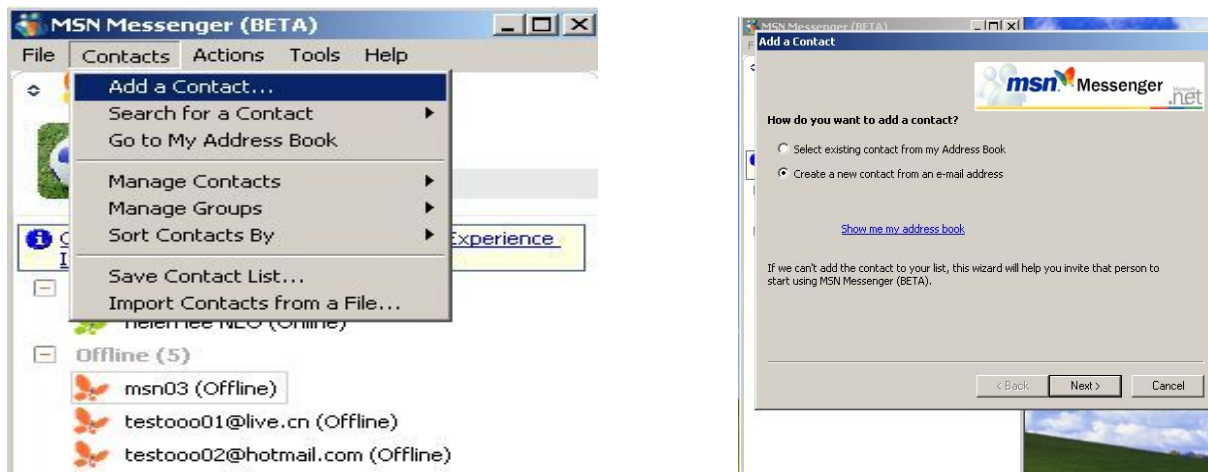


Figure68

Next:

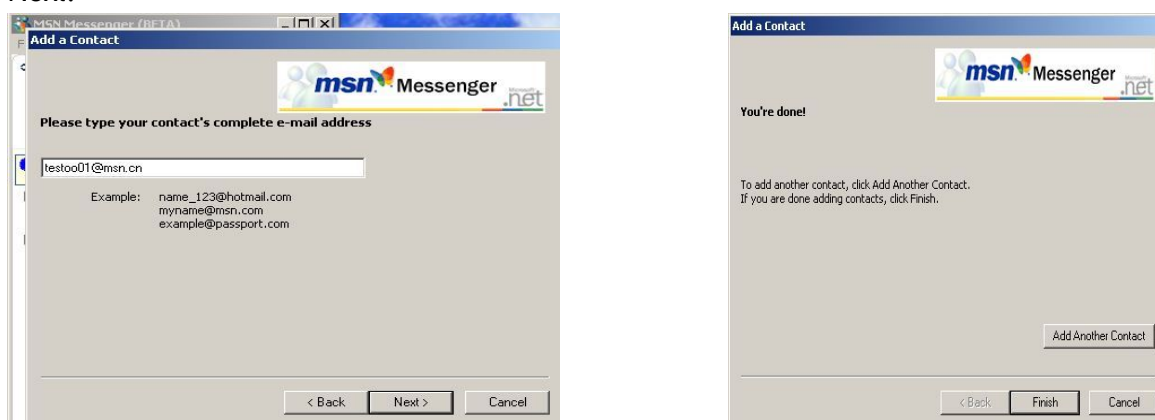
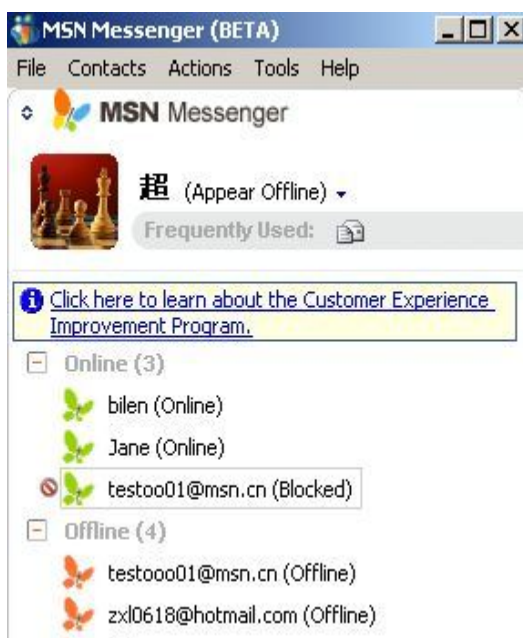
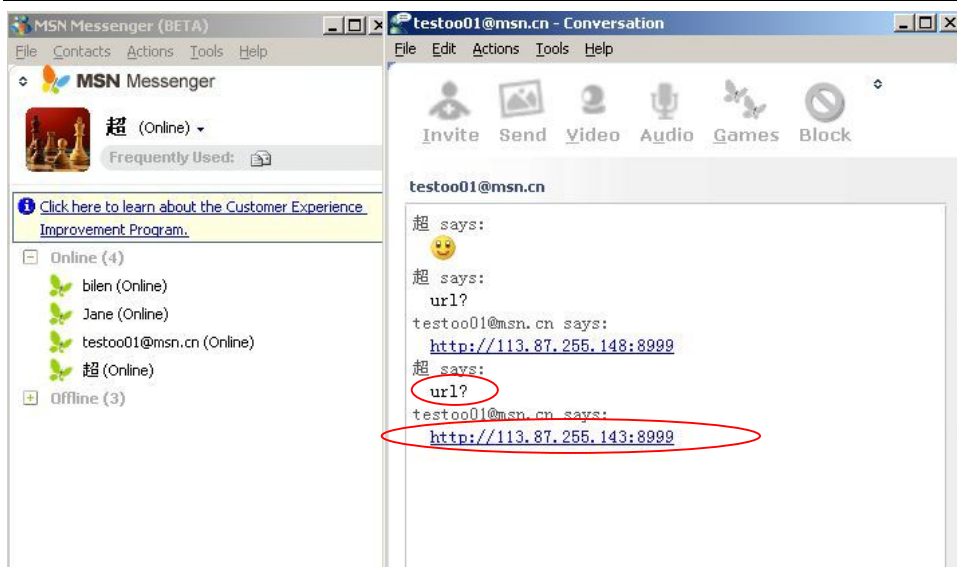


Figure69



. Figure70

When IPCAM's MSN account shows online you can chat with it, input path command "url?" camera account will show its IP address in chatting box promptly as below :



Picture 71

You can input the IP address to browser then can browse ip camera as below:

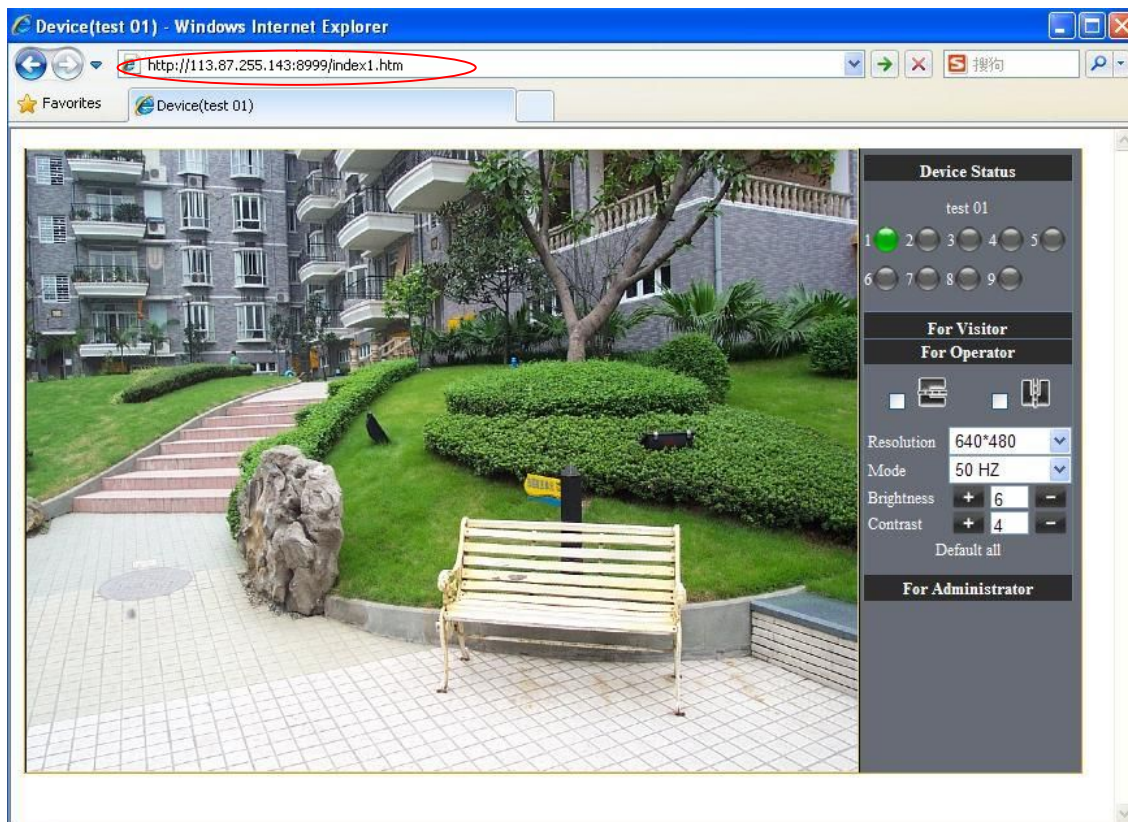
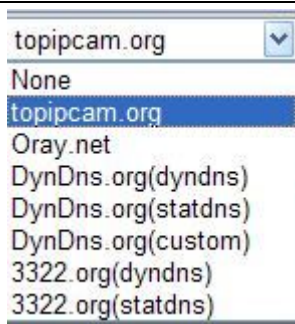


Figure72

Attention:You should fill MSN account in IPCAM first.

7.4 DDNS Service Settings

DDNS Service: The system supports protocols from some DDNS providers: Dyndns.org. System support DDNS ,such as topipcam.org, peanut shell, 3322.org, DynDNS provided IP.



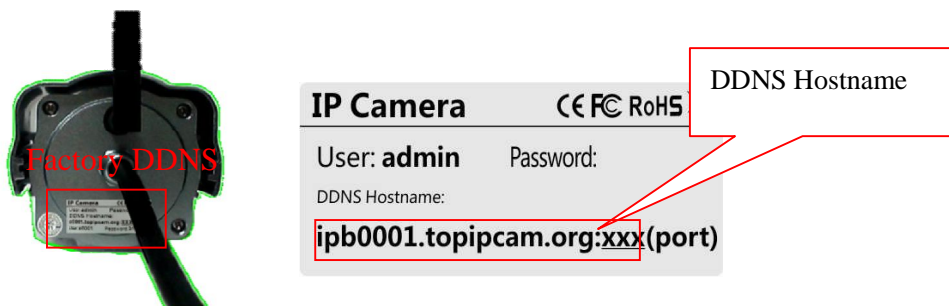
User and Password: the user name and password used when applying for the domain name.. (details: 4.3.2)

DDNS Host: the Domain Name

7.4.1 Factory DDNS

Device had distributed one DDNS to every product, which was stucked the bottom of the product. Such as:

manufacturer had already give every device a DDNS address which is unique. Users only need to fill in this DDNS IP ADDRESS and port in the browser, then they can monitor remote IP camera



DDNS Service Settings	
DDNS Service	topipcam.org
DDNS User	c0001
DDNS Password	*****
DDNS Hostname	http://c0001.topipcam.org:8999
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>	

Picture 74 Factory DDNS

Note: When use the domain name access to the camera and UPNP is not successful, you must set port mapping function on routers.

7.4.2 The third part DDNS

Users can use not only Factory DDSN, but also can use third part DDNS System. Such as domain name www.dyndns.org. The only thing the user need to do is to apply a free DDNS and then fill in “set box” as below. Save this setting and this DDNS can be used.

DDNS Service Settings		Device Info Alias Settings Date&Time Settings Users Settings Multi-Device Settings Basic Network Settings Wireless Lan Settings MSN Settings DDNS Service Settings Mail Service Settings Ftp Service Settings Alarm Service Settings Upgrade Device Firmware Backup & Restore Settings Restore Factory Settings Reboot Device Log Back
DDNS Service	DynDns.org(dyndns)	
DDNS User	har1119	
DDNS Password	*****	
DDNS Hostname	reotest1.dyndns.org	
Re-Update Ignoring All Errors <input type="checkbox"/> never do this unless your hostname has been unblocked		
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>		

Note: the third party domain name is the realization of analytical way, input the domain in the browser, it will keep this string of characters. If the port of the device isn't 80, then need to add colon and port number .For example: <http://reotest1.dyndns.org:8999>

7.5 Mail and FTP Service

1) Configure the E-mail box to receive and send mails. The E-mail box is used for receiving the images sent after alarm and the system IP address after successful dial-up..

Note: When Alarm Service Settings—> Send Mail on Alarm is check, the Mail Service takes effect.

Picture 76

Configure the E-mail box to receive and send mails. The E-mail box is used for receiving the images sent after alarm and the system IP address after successful dial-up.

Sender: This device use the sender mailbox to send mails.

Receiver: To receive the mail from the Sender. You can set up to 4 receiver mailbox.

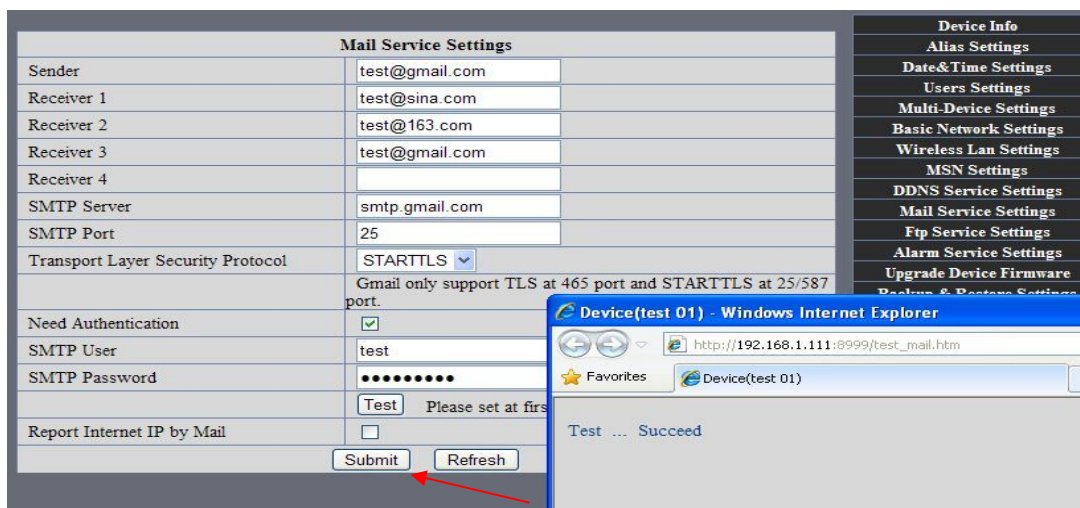
SMTP Server: the SMTP server for the sender mailbox

Need Authentication: if the sender mailbox need authentication, you should check it then input the SMTP username & Password.

Mail test: Please set the Mail parameter and click "Submit" first. There are Mail test result.

Picture 77

Gmail also set as the same: It only needs you to fill in correct SMTP Sever address, user and password.



Picture 78

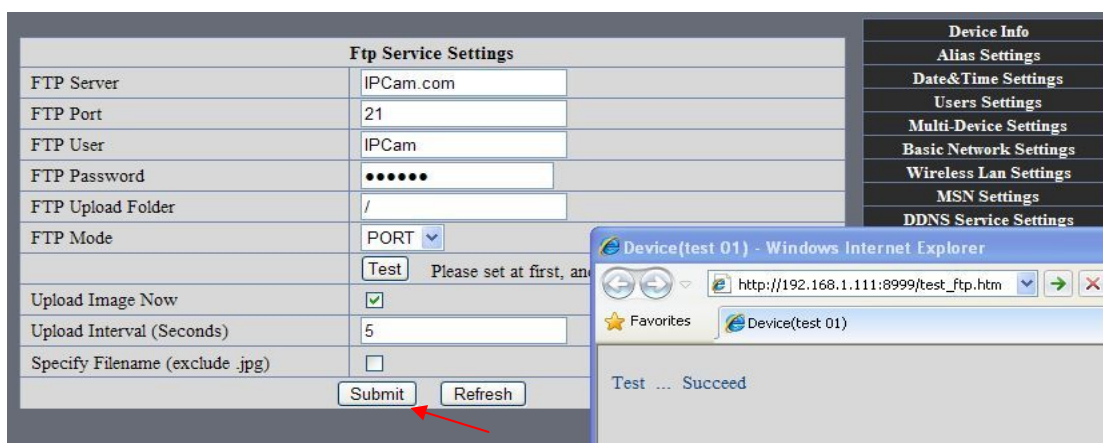
Mail notes Internet IP address: In this option, When Internet IP and port have changed, IP Will be sent via mail.

- 1 Can not connect to the server
- 2 Network Error. Please try later
- 3 Server Error
- 4 Incorrect user or password
- 5 The sender is denied by the server. Maybe the server need to authenticate the user, please check it and try again.
- 6 The receiver is denied by the server. Maybe because of the anti-spam privacy of the server
- 7 The message is denied by the server. Maybe because of the anti-spam privacy of the server
- 8 The server does not support the authentication mode used by the device

Report Internet IP by Mail: When ipcam port or Internet IP changed, it will send the internet IP by mail.(for example: IPCAM 's url is http://119.123.207.96:9002). Make sure the port is map to the router correctly by UPNP or Virtual Map function.

2) FTP Server use and settings

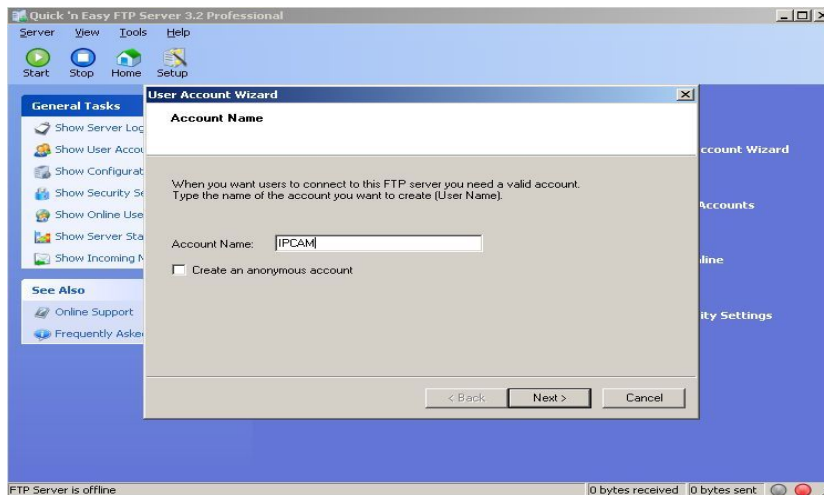
- If you already have an FTP Server (ipcam.com) and email ipcam ,you can fill the parameters as below:



Picture 79

- FTP Server of LAN as below:

1. Create an account



2. Step by step setting until finish it. !

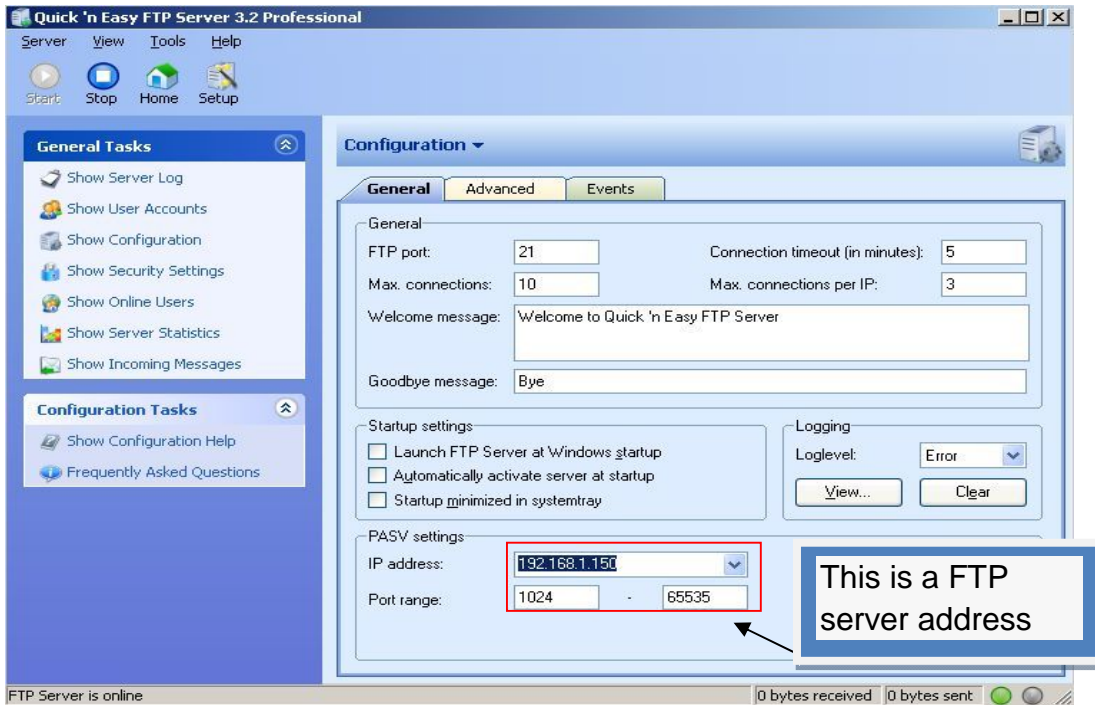


Picture 82

3.Start Server

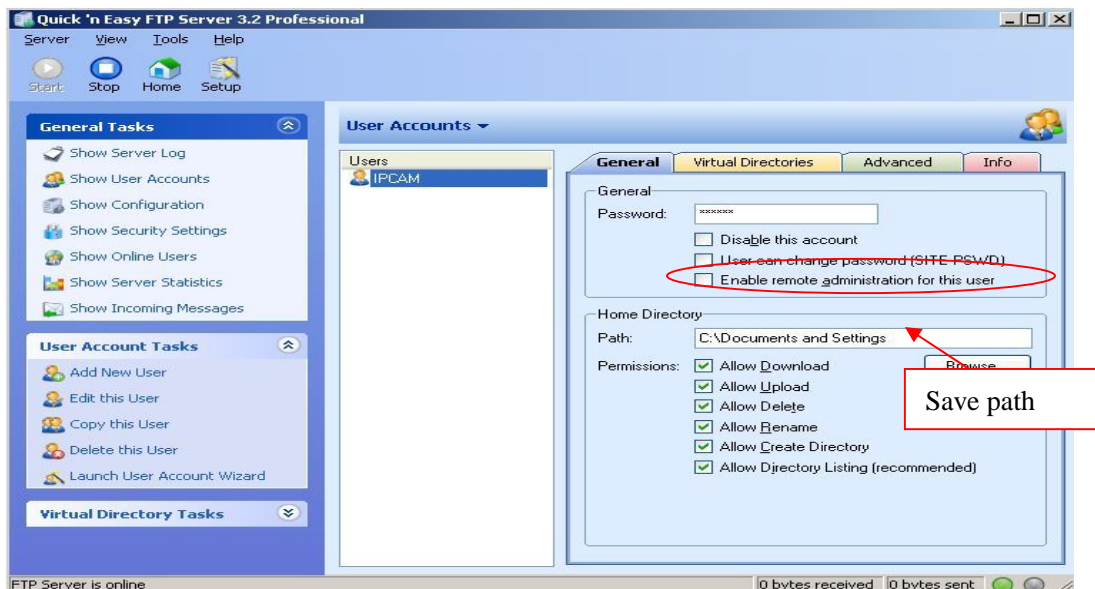


Continue to finish it :



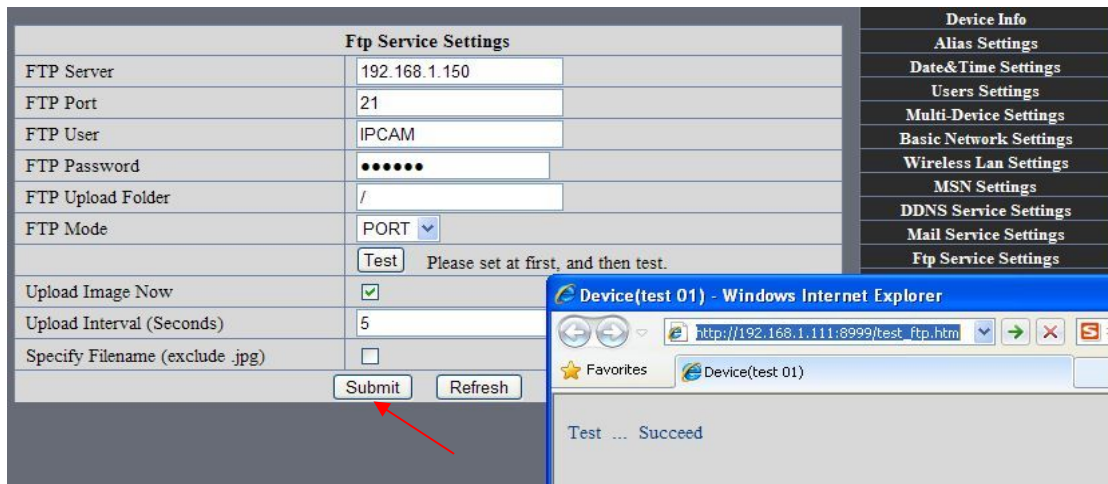
Picture 84

4. IPCAM'S account can be used.



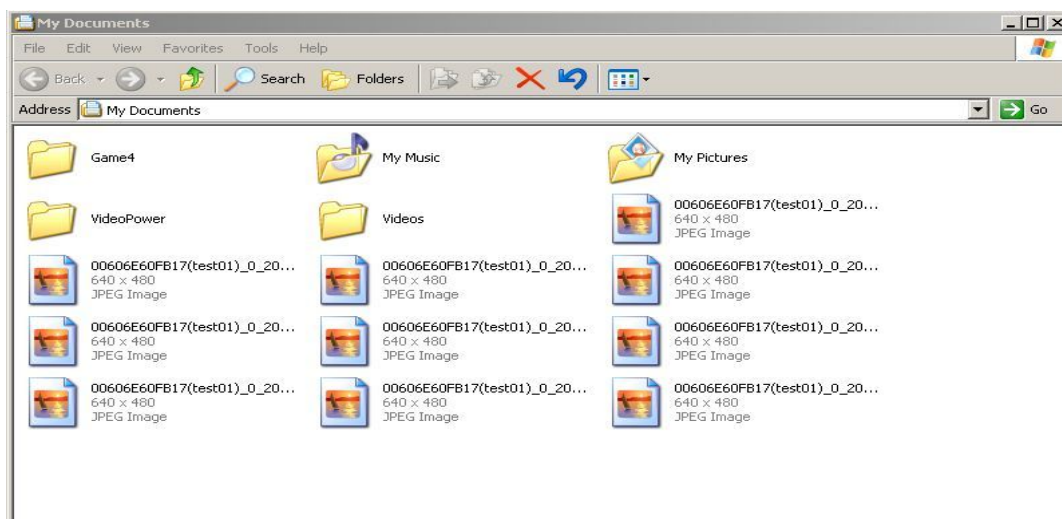
Picture 85

5. IP camera's FTP Server set like this



Picture 86

6. Set up and complete testing is successful, when it alarms, IP camera will upload pictures to the FTP server Settings of main directory path (as shown)



Picture 87

FTP Server: the FTP server address.

FTP port: the port usually is 21

FTP Mode: support standard(POST) mode and passive(PASV) mode.

Upload Image Now: it will upload image now when checkbox is not checked. When checked, you can input upload interval(Seconds)

7.6 Motion Detection

.Enter Alarm Service Settings page to configure Motion Detection function

1) Motion Detect Armed

Each alarm triggers in the protection of time, the device will take various measures to alarm

- Send E-mail alarm informatio
- Transmit pictures to the FTP server, and can set the time interval of sending pictures;

2) Alarm time Settings

Only in the alarm period, detection device to alarm will only have alarm action. All the time (not check the schedule) also can alarm within specified time. For the specified time alarm, firstly need to set up the system time, time zone, and then to choose period of alarm in the state of alarm setting, as shown in Picture 19.

The image shows the 'Alarm Service Settings' interface. It includes the following fields and options:

- Motion Detect Armed:** ☒
- Motion Detect Sensibility:** 5 (dropdown menu)
- Alarm Input Armed:** ☒
- IO Linkage on Alarm:** ☒
- Send Alarm Notification by Mail:** ☒
- Upload Image on Alarm:** ☒
- Upload Interval (Seconds):** 5
- Path:** C:\Documents and Setting (with a 'Path' button)
- Scheduler:** ☒

Below these fields is a calendar grid for days 0 to 23. The days are labeled Sun, Mon, Tue, Wed, Thu, Fri, Sat. The grid shows a schedule where days 0-9 are blue, days 10-16 are grey, days 17-18 are blue, days 19-22 are grey, and day 23 is blue. At the bottom are 'Submit' and 'Refresh' buttons.

Picture88 Alarm of time Settings interface

Motion Detect Armed

When you enable motion detect armed, the camera can be triggered to send email alerts and record images. In the camera monitoring page, the green icon turn to red and an alert sound you will hear,



Motion Detect Sensibility

You can choose from low to high 10 level alarm sensitivity. The greater the number, the higher the sensitivity!

Send Mail on Alarm

Sent picture and mail inform to customer's e-mail after alarmed.(firstly you should finish the Mail Service Settings.)

Alarm Service Settings	
Motion Detect Armed	<input checked="" type="checkbox"/>
Motion Detect Sensibility	5
Send Alarm Notification by Mail	<input checked="" type="checkbox"/>
Upload Image on Alarm	<input type="checkbox"/>
Path	C:\Documents and Setting <input type="button" value="Path"/>
Scheduler	<input type="checkbox"/>
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>	

Tick: send to your setted mails

Device Info
Alias Settings
Date&Time Settings
Users Settings
Multi-Device Settings
Basic Network Settings
Wireless Lan Settings
MSN Settings
DDNS Service Settings
Mail Service Settings
Ftp Service Settings
Alarm Service Settings
Upgrade Device Firmware
Backup & Restore Settings
Restore Factory Settings
Reboot Device
Log
Back

Picture 90

Upload Image on Alarm

Enable upload image on alarm and set upload interval(Seconds).

Alarm Service Settings	
Motion Detect Armed	<input checked="" type="checkbox"/>
Motion Detect Sensibility	5
Send Alarm Notification by Mail	<input checked="" type="checkbox"/>
Upload Image on Alarm	<input checked="" type="checkbox"/>
Upload Interval (Seconds)	5
Path	C:\Documents and S
Scheduler	<input type="checkbox"/>
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>	

After Setting up later ,when have the alarm ,the image will send to designated email and FTP server

Device Info
Alias Settings
Date&Time Settings
Users Settings
Multi-Device Settings
Basic Network Settings
Wireless Lan Settings
MSN Settings
DDNS Service Settings
Mail Service Settings
Ftp Service Settings
Alarm Service Settings
Upgrade Device Firmware
Backup & Restore Settings
Restore Factory Settings
Reboot Device
Log
Back

Picture 91

REC automatically and save to PC

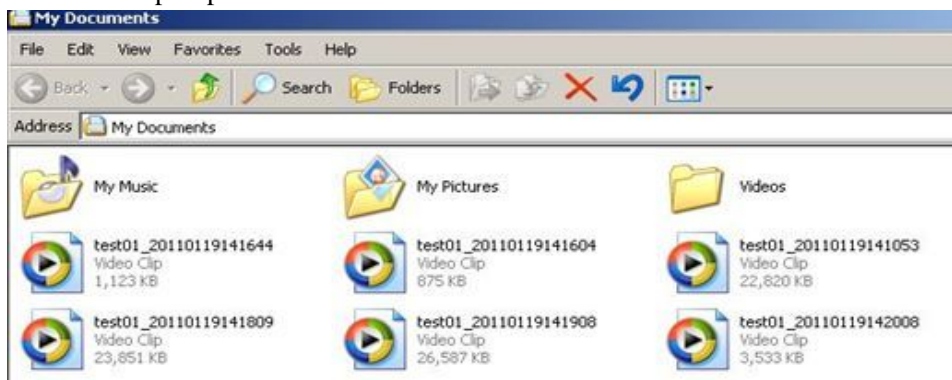
When you enable motion detect and open the camera monitoring page on the PC. If there is an alarm triggered, REC will start automatically for several seconds and save to the PC.

Alarm Service Settings	
Motion Detect Armed	<input checked="" type="checkbox"/>
Motion Detect Sensibility	5
Send Alarm Notification by Mail	<input checked="" type="checkbox"/>
Upload Image on Alarm	<input checked="" type="checkbox"/>
Upload Interval (Seconds)	5
Path	C:\Documents and Settings Path
Scheduler	<input type="checkbox"/>
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>	

Storage path can be changed

Picture 92

REC save to pc's position



Picture 93

7.7 IP camera's Time & Date setting and PTZ Setting

If IP camera connected with Internet, it can automatically check the time & date via running NTP Server. And need to choose properly IP camera's Time zone. Otherwise it need PC Time to check IP camera time & Date.

Date&Time Settings	
Device Clock Time	2012年3月22日 6:54:17
Device Clock Timezone	(GMT) Greenwich mean time; London, Lisbon, Casablan
Sync with NTP Server	<input checked="" type="checkbox"/>
Ntp Server	time.nist.gov
Sync with PC Time	<input type="checkbox"/>
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>	

Picture 94

Pre-set and Speed of PT.

PTZ Settings	
Disable Preset	<input type="checkbox"/>
Go Preset on boot	center ▾
PT speed	5 ▾
Upward patrol speed	3 ▾
Downward patrol speed	3 ▾
Leftward patrol speed	3 ▾
Rightward patrol speed	3 ▾
<input type="button" value="Submit"/> <input type="button" value="Refresh"/>	

The huger the Number is, The slower it will be.

Picture 95

7.8 UPGRADE DEVICE FIRMWARE

Upgrade Device Firmware	
Upgrade Device Firmware	<input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Submit"/>
Upgrade Device Embeded Web UI	<input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Submit"/>

Picture 96 Firmware upgrade

IP CAMERA has two kinds of programme: One is system firmware, another is application firmware. It can be upgraded separately.

7.9 BACKUP AND RESTORE SETTING



Click " Set" in the ' Backup" will lead to a BIN file `params.bin`, and choose this file to restore setting !

Backup & Restore Settings	
Backup	<input type="button" value="Submit"/>
Restore	<input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Submit"/>


Picture 97

8 APPENDIX

8.1 REGISTER AND APPLY FOR DDNS SERVICE

1、Users use DDNS management system first time. Users need to apply account to manage and inquire the domain state.

Step1: enter <http://www.dyndns.com/> and **Create Account.**(Fill in Domain Name **.dyndns.org** then Click Add)



DNS & Domains

Email Services

Performance & Security


Why DynDNS.com?


Services & Pricing

Support

Have an account?

Rock solid. scalable DNS that iust WORKS
We offer DNS services on every level from home user to enterprise.
Whether you are a home user, a small & medium business, or all the way up to enterprise... we understand you are busy! Our tools are easy, yet Robust. Let us simplify your to do list with our proven services.




Free Domain Name
Dynamic DNS service allows you to point a hostname to a dynamic or static IP address or URL.
Host your own website at home for free!
Connect to your workstation, DVR, webcam from anywhere.



Start Your Company & Domain
Enter your new or current domain name to build a customized suite of world class DNS, Mail, Performance, and Security services.
Easy-to-use web interface with powerful expert tools.
DNS servers in five datacenters around the globe!

Figure98

Step2: enter your information

Dynamic DNS Hosts

neotest1.dyndns.org	-	<input type="button" value="remove"/>	\$0.00
-------------------------------------	---	---------------------------------------	--------

Have a coupon? [Log in.](#)

Sub-Total:

\$0.00

Order Total:

\$0.00

Create account or log in to continue:

Username:
Password:
Confirm password:
Email:
Confirm Email:
Security Image: 
Enter the numbers from the above image:

☒ DynDNS.com newsletter
(1 or 2 per month)
☐ Dyn Inc. press releases

☒ I agree with the [acceptable use policy \(AUP\)](#) and [privacy policy](#).

Already Registered?
Username:
Password:

[Forgot your password?](#)



Figure99

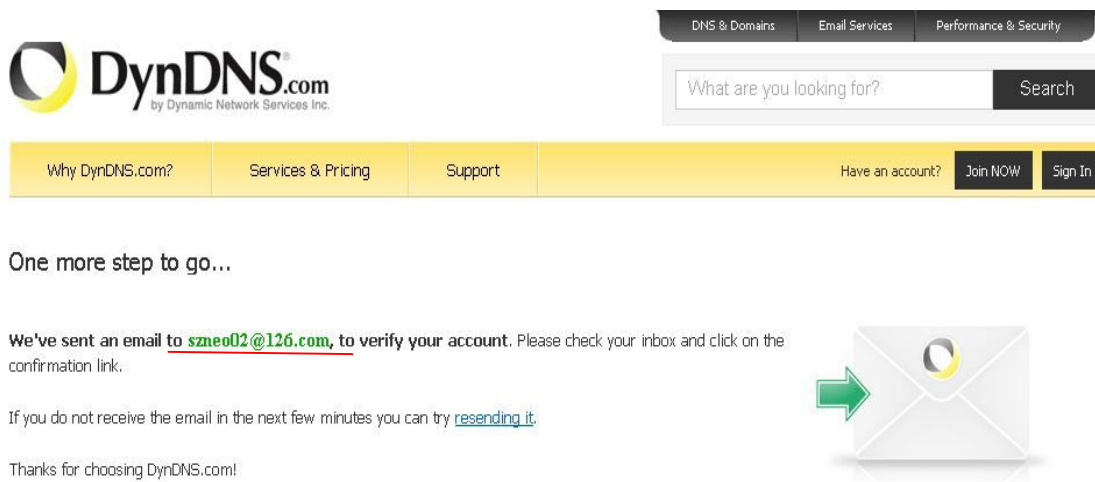


Figure100

Step3: After a minute, you will receive an E-mail from **DynDNS Support** and it will give you a confirmation address

(e.g. <https://www.dyndns.com/confirm/create/e-YS60Gz9oBASMm7rbO6AA>)

Your DynDNS.com Account 'har1119' has been created. You need to visit the confirmation address below within 48 hours to complete the account creation process:

<https://www.dyndns.com/confirm/create/e-YS60Gz9oBASMm7rbO6AA>

Our basic service offerings are free, but they are supported by our paid services. See <http://www.dyndns.com/services/> for a full listing of all of our available services.

If you did not sign up for this account, this will be the only communication you will receive. All non-confirmed accounts are automatically deleted after 48 hours, and no addresses are kept on file. We apologize for any inconvenience this correspondence may have caused, and we assure you that it was only sent at the request of someone visiting our site requesting an account.

Sincerely,
The DynDNS.com Team
Dynamic Network Services Inc.

Figure101

Step4: Open the link to active your Domain Name as below.



Congratulations! Your Account Is Now Active!

Welcome to DynDNS.com! Account **har119** has been confirmed and activated. You now can [activate your free DynDNS hostname](#).

Most Popular	...or	...or
DynDNS Pro \$15/yr Up to 30 Pro domain names Never expires, just works 250+ domain names to choose from Phone support and priority email support Add DynDNS Pro	consider our limited time offer, \$1.99 monthly subscription Up to 30 Pro domain names Effortless automatic renewals Upgrade to yearly plan any time Priority email support Continue »	continue to enjoy your Free Membership Up to 2 domain names Up to 30 days of account inactivity Upgrade to Pro any time Free email and community support My Account »

Figure102

The screenshot shows the "My Account" page on DynDNS.com. The left sidebar contains links: "My Account", "My Services", "Account Settings", "Billing", "Active Services", "Auto Renew Settings", "Order History", and "Billing Profile". Below these is a "WE'RE HIRING" banner and the "Powered by Dyn" logo. The main content area is titled "Shopping Cart" and contains the following information:

- Your cart contains **free services only**. You will not be asked for credit card information.
- Upgrade Options**: Free accounts allow only two Dynamic DNS hosts. To add more and enjoy [additional benefits](#) for only \$15.00 per year, [purchase Dynamic DNS Pro](#). To get Dynamic DNS for **your own domain**, use [Custom DNS](#).
- Dynamic DNS Hosts**: A table showing one host, [neotest1.dyndns.org](#), with a "remove" button and a price of \$0.00.
- Coupon section: "Please enter coupons in the box below and click 'Add Coupon'".
- Sub-Total: \$0.00**
- Order Total: \$0.00**
- Link: [print an estimate/quote?](#)
- Buttons: "Next >>" and [view our refund policy](#)

Figure103

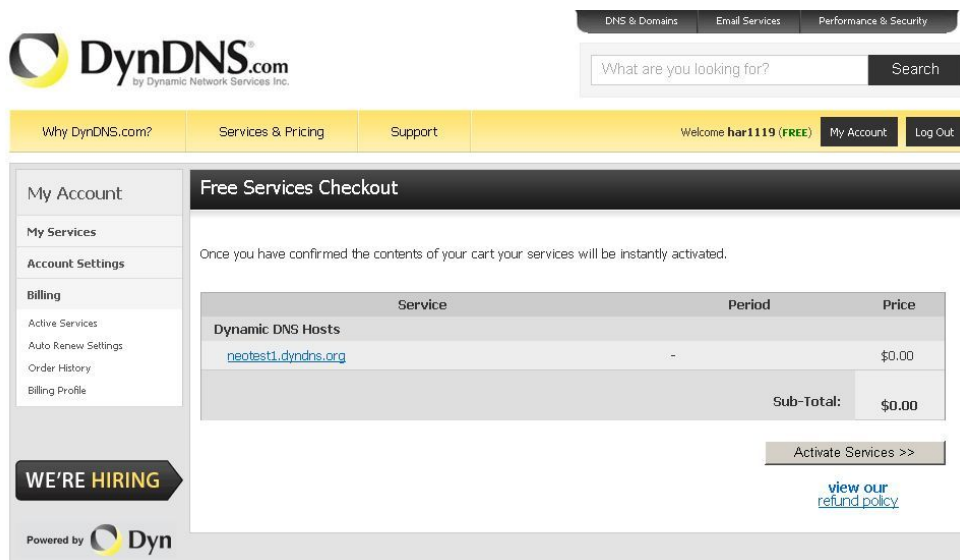
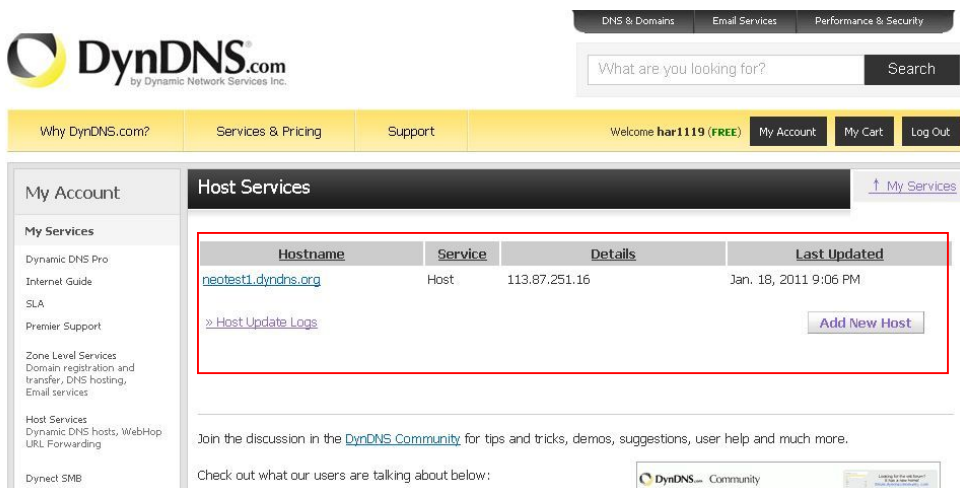
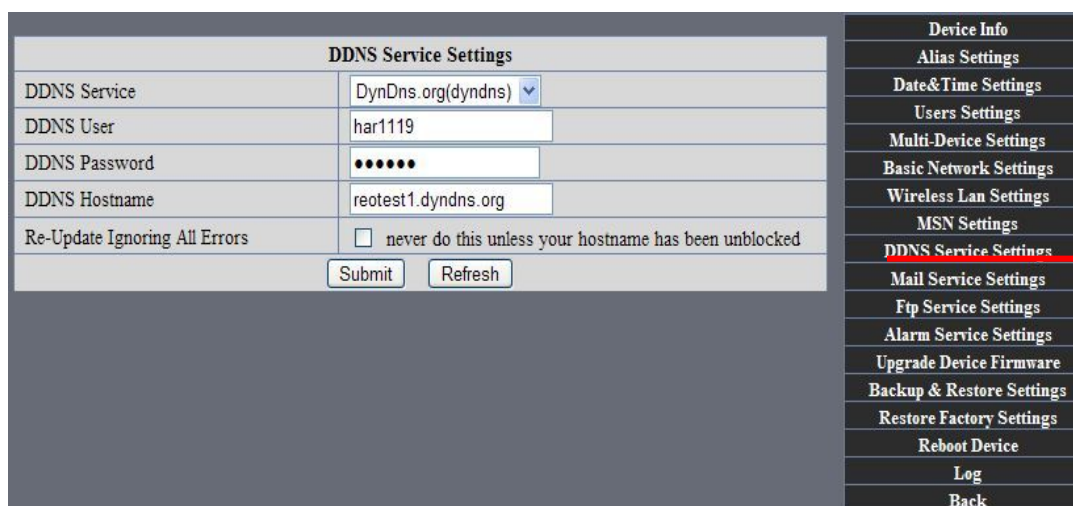


Figure104

Step6: Now you obtained a Dynamic Domain Name(Figure 105),and can use it in the **DDNS Service Settings**(details: 7.4)



2.For DDNS which is applied successfully, you can fill in the IP CAMERA. When set successfully, the status of IP will be shown as blows:



picture 106

Device Status	
Device ID	00606E001B4F
Device Firmware Version	0.37.2.44
Device Embedded Web UI Version	0.3.9.10
Alias	test 01
Alarm Status	None
DDNS Status	DynDns Succeed http://reotest1.dyndns.org:8999
UPnP Status	UpnP Succeed
MSN Status	Succeed
<input type="button" value="Refresh"/>	

Device Info
Alias Settings
Date&Time Settings
Users Settings
Multi-Device Settings
Basic Network Settings
Wireless Lan Settings
MSN Settings
DDNS Service Settings
Mail Service Settings
Ftp Service Settings
Alarm Service Settings
Upgrade Device Firmware
Backup & Restore Settings
Restore Factory Settings
Reboot Device
Log
Back

picture 107

3、How to set DDNS on line?

The first way: Menu "start"- "run"—> Input CMD, Click "enter". It can check DDNS Statas via. As shown below:

```

Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator>ping reotest1dyndns.org:8999

Pinging reotest1dyndns.org:8999 [121.10.40.146] with 32 bytes of data:

Reply from 121.10.40.146: bytes=32 time=5ms TTL=58
Reply from 121.10.40.146: bytes=32 time=6ms TTL=58
Reply from 121.10.40.146: bytes=32 time=7ms TTL=58
Reply from 121.10.40.146: bytes=32 time=5ms TTL=58

Ping statistics for 121.10.40.146:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 5ms, Maximum = 7ms, Average = 5ms

C:\Documents and Settings\Administrator>

```

Picture 108

Through the PING command, this dynamic domain name can be back in the network response information. It proves that the domain name has been online.

If the domain name update not success! Possible reasons: (1) DDNS parameter is not correct. (2) may cause: DNS address configuration is wrong.

8.2 Some special application for IPCAMERA

IPCam: Use some grammar parameter control and Use IPCam

user: user

pwd: password

pri: The current access (1: visitors 2:3: operator managers)

resolution: Image resolution (8: 320*240qyga, 32: 640*480 vga)

rate: mage transmission speed and scope 0-23

brightness: brightness, 0~255

contrast: contrast, 0~6

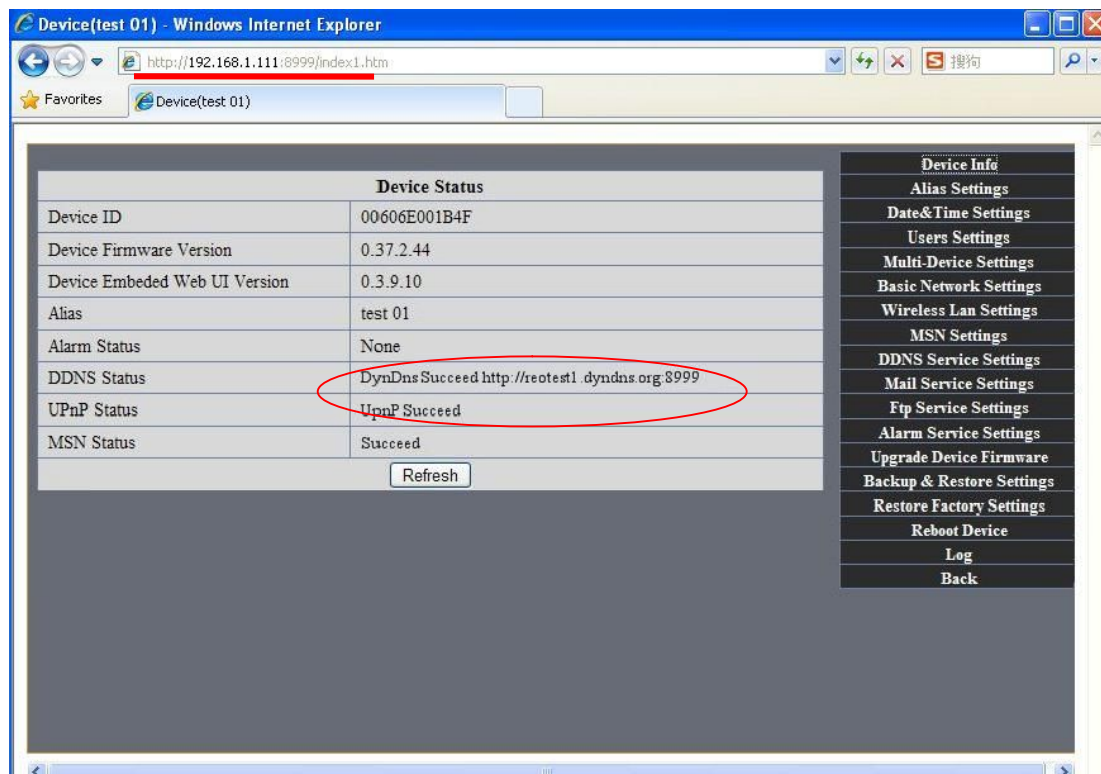
mode: Mode, 0:50 hz; For 60 hz; 2: outdoor

flip: Flip: rotation, 0: primitive; 1: vertical reverses; 2: horizontal; 3: vertical flip + horizontal

8.2.1 The flow media player VLC player and mplayer can real-time broadcast ipcamera and send of streaming media format video data.

(Grammar parameters: /videostream.asf?user=&pwd=&resolution=&rate=)

As shown Picture 113 "Ipcam"



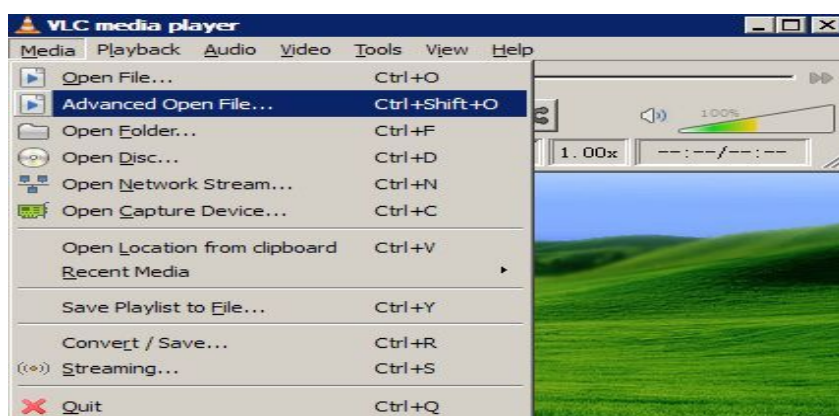
Picture 113

From the following picture, we can view that "Ipcam" local IP address is: <http://192.168.1.111:8999>, WAN IP Address is : <http://reotest1.dyndns.org:8999>, we can input "Ipcam"'S IP address to open in the player.



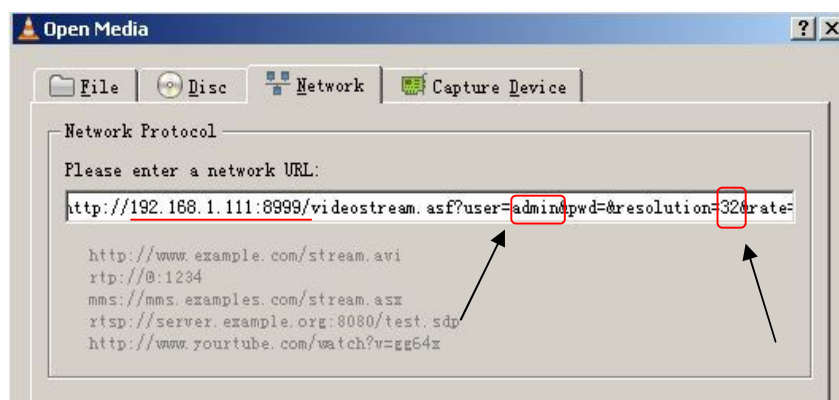
Picture 114

the "CLC media player" open play position:

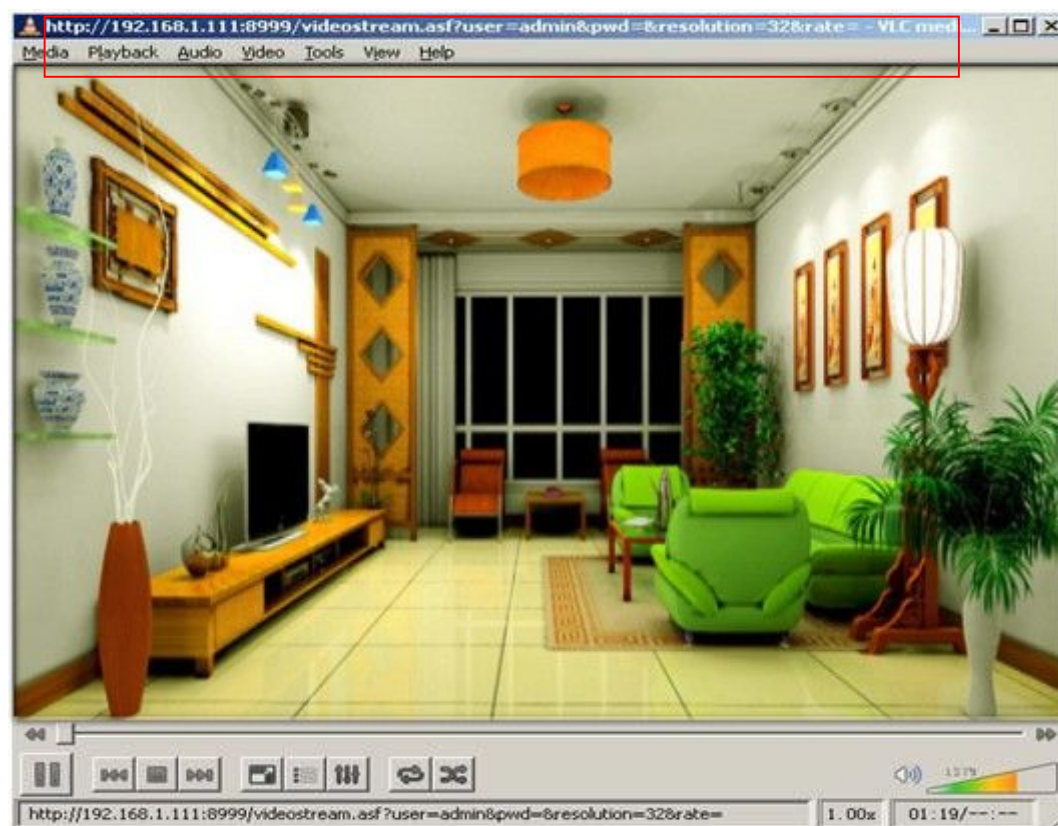


Picture 115

LAN play address;

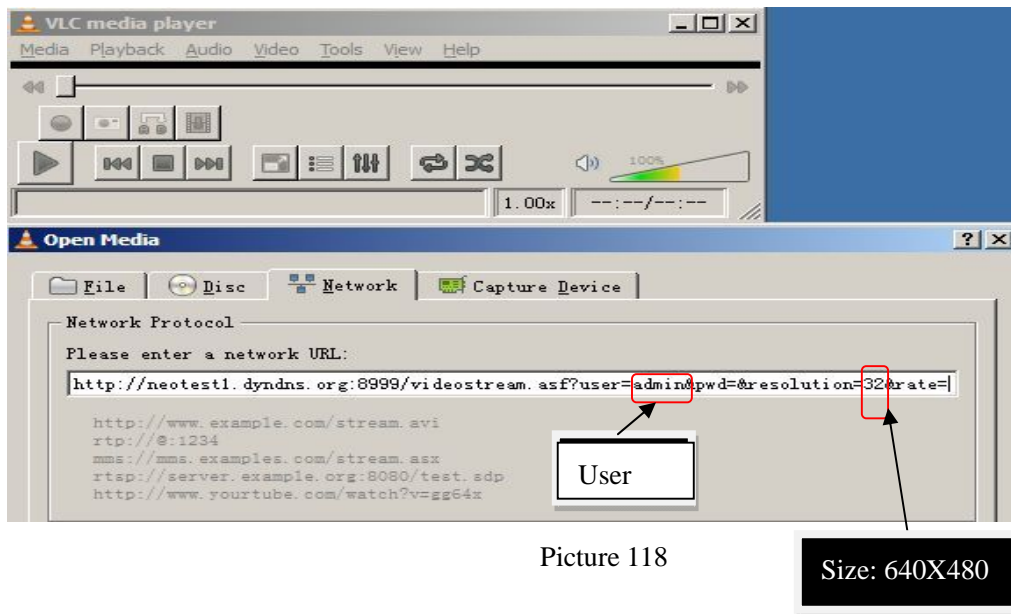


Picture 116

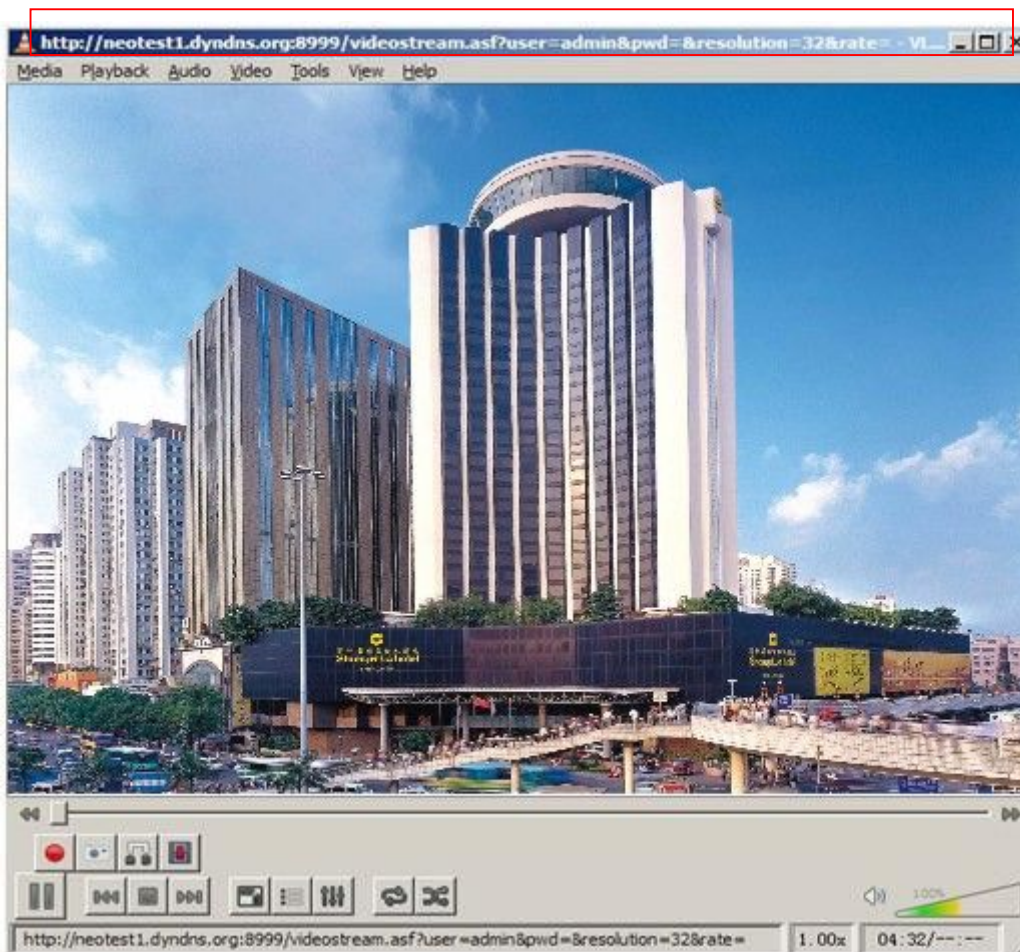


Picture 117

Open the Internet play position:



As shown in the following picture, It can see the ipcamera send video streaming format



8.3 Frequently Asked Questions

Note:

- 1) Any question you would meet, please check Network connections firstly.
- 2) Check the working status revealed by the indicators on the network server, hub, exchange and network card. If abnormal, check the network connections.

8.3.1 I have forgotten the administrator username and/or password.

To reset the administrator username and password, Press and hold down the RESET BUTTON for 5 seconds. Release the power button and the username and password will be reset back to the factory default administrator username and password.

Default administrator username: admin

Default administrator password: No password

8.3.2 IP Address configuration

Check whether IP address of the IP Camera server shares the same subnet as your work station: Click My Computer > Control Panel>Network & Dial-up Connections > LAN > Attributes >Internet Protocols (TCP/IP), and check IP Address and Subnet Mask. Make sure they are in the same subnet when configuring IP Camera IP address manually.Unable to access IP Camera via web browser

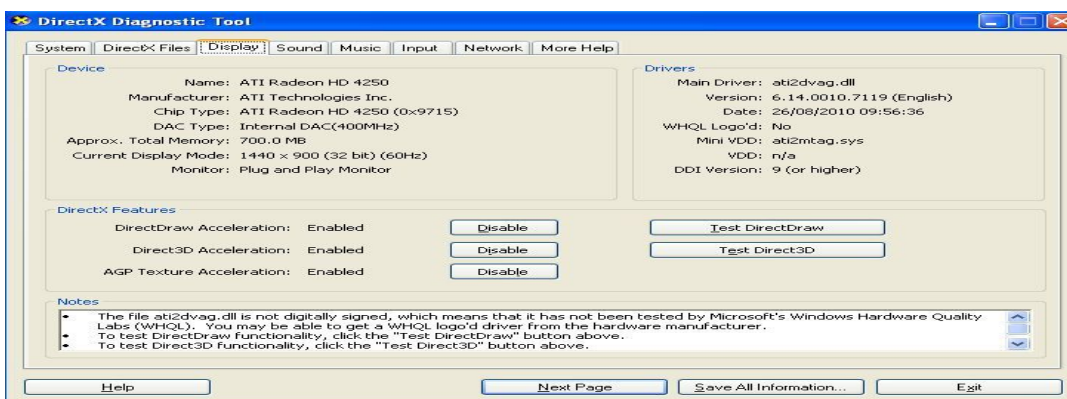
8.3.3 Network Configuration

Double Check to ensure that your HTTP server software is configured and running properly. If you are running any firewall software, make sure it is allowing inbound connections to port 80,Also, if you happen to be using a cable/DSL router, make sure you have set up port forwarding properly. (consult your router's documentation for more information) .If none of these seem to be the problem, it is also possible that your ISP is blocking inbound connections to port 80 –many IPSs have done this because of internet worms such as Code Red, If this is the case, you will have to setup your HTTP server on an alternate port (such as 8080).

8.3.4 No Monitoring picture

It has four reasons Images of the abnormal factors:

- 1、 If its not use Directx function and lead to not normal to display the color image.Please install DirectX and open the start menu then input the command.



Picture 120

You use the DirectX function and it will expedite the DirectDraw,Direct3D and AGP, if its can not ,maybe the connect issues or hardware not read it.

2.The issues of hardware, can't support the card ,expedite image.

3.The antivirus software will influence the network, it will be stoped or closed.If you install fireproof software please close it and try again.

4. ActiveX controller is not installed correctly

If its not image on the first time to use, and will display to the user through the ActiveX.If its can not display of the image, maybe it fail of install, about this issues, please follow as:

1.Install "IP Camera Tool", ActiveX control at the same time.

2.Please install ActiveX control and keep the security settings for IE browser .

8.3.5 Problems with network bandwidth

The image frame rate is subjected to the following factors: 1.network bandwidth; 2. PC performance,network environment and display preference setting (brightness, theme, etc.); 3. the number of visitors (Too many visitors will slow down the image frame rate.); 4. choice of switch or hub (Use a switch for multiple IP Camera Servers rather than a HUB.).

The Device use MJEP T Compression, it needs good network bandwidth, If it is too narrow, it will lead to slowly browser. Typical video parameter occupy network bandwidth as blows:

640x480@30fps : 4.0 Megabits ~ 5.0 Megabits

320x240@30fps : 1.2 Megabits ~ 1.6 Megabits

8.3.6 Why pop-up the prompt "Fail to connect to the device..."?

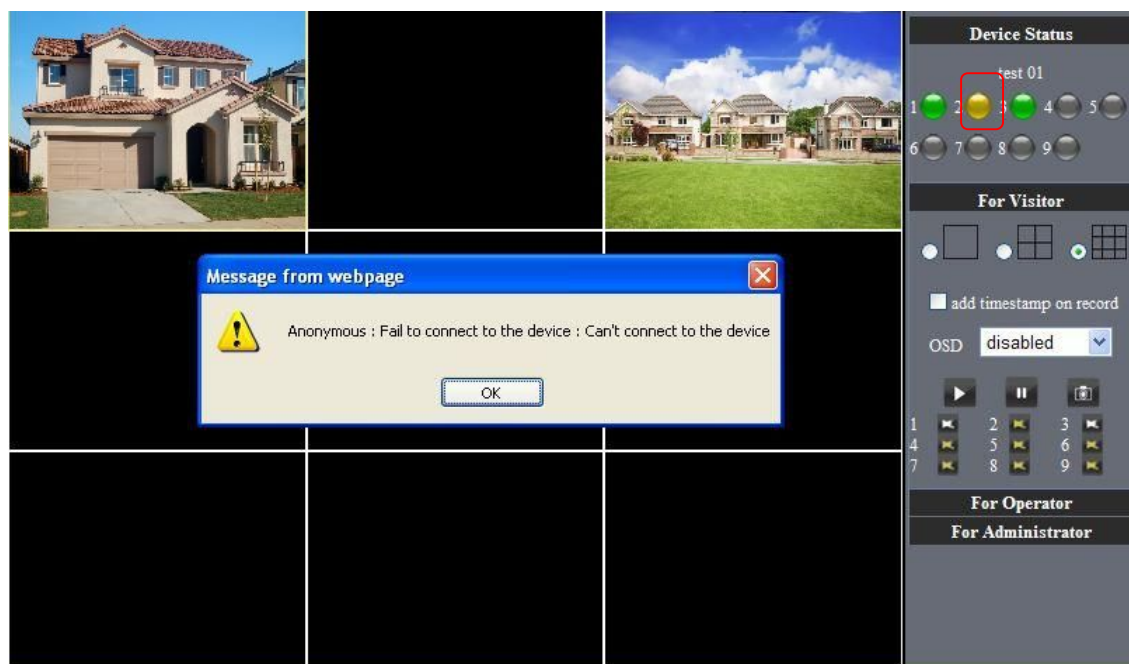
device..."?

This prompt only appeared in the case of using multiple cameras.

Enter the Multi-Device Settings page(login as administrator) to check the Device setting is correct or not.

When one of the multiple cameras disconnected, the color changed to

yellow and pop-up the prompt"Fail to connect to the device...".



Picture 121

8.3.7 Can't access the IPCAM in the internet?

There are some reasons:

- 1 ActiveX controller is not installed correctly(see more details:5.1.4).
- 2 The port IPCAM used is blocked by Firewall or Anti-virus software. Please change a port number and try again.
- 3 Port mapping is not success. You can do port mapping by two ways:
 .Enter setting page of the router which IPCAM connect with to enable UPnP function.
 Enter IPCAM "UPnP Settings" to enable UPnP and make sure the state is "UPnP success".
 . If your router has the Virtual Map function. Enter router setting page, add IPCAM's IP and port to the Virtual map list.
 When use ADSL, the IP is dynamic. You should set DDNS(see more details 3.5.4 & 5.1.6) and also make sure port mapping success.

8.4 Operate common problem solving

IP camera tool can't find the camera?

Except of the camera broken

1. Make sure the cable connector no problem, recommend connector (AMP),it is with international standard. Another note, IPCAM's data transmission channel require higher than computer's, so maybe the computer can run normally but IPCAM can't, Please press heavily when making the cable connector.
2. Confirm the power supply normally. First, check whether power indication light turn on or not, If it is on,then check the yellow light on RJ45 Port (power indication light) and green light (network indication light) are on or not.If they are on,so power supply and cable runs normally.
3. Confirm all the firwall and antivirus software are close.The firewall often block unrecognized data so if the firewall is running ,so maybe the IPCAM TOOL can't find the device.Suggest to close firewall and antivirus software temporarily before searching.

How to solve the camera blank screen?

1. Check if you are using the wrong power adaptor,please use original one.
2. Close antivirus software.

How to solve the camera can't login by Internet?

1. Check if you set DDNS success or not?
2. Check the current IPCAM's port number is the same as router's?They need to keep same.

Can't view the monitoring picture

1. Reason: can't connect with network

Solution:Check if the network connect well, exclude cable fault and PC virus cause network fault until can be used between PC and PING.

2. Reason:IP address occupy by other device

Solution: Choose automatic gain

3. Reason: IP address located within different subnet

Solution: Check IPCAM'S ip address and subnet mask address and gateway settings.

4. Reason: Web port has been modified

Solution: contact network administrator to obtain port information.

5. Reason: unknown

Solution: Press reset button to factory default state, then reconnecting system default to gain IP address automatic, subnet mask is 255.255.255.0

8.5 Default Parameters

- **Default network Parameters**

IP address: dynamic obtain

Subnet mask: 255.255.255.0

Gateway: dynamic obtain

DDNS: Factory provide

- **Username and password**

Default administrator username: **admin**

Default administrator password : **No password**

8.6 Technical Parameters

ITEM		IP CAM (QC -3836)
Image Sensor	Image sensor	1/5" Color CMOS Sensor
	Display	640 x 480 (300K Pixels)
	Lens	f:3.6mm, F:2.4 (IR Lens)
	Mini. illumination	0.5 Lux
Lens	Lens Type	Glass Lens
	Viewing Angle	60 Degree
Audio	Microphone	Without the microphone
Domain name	Server	MSN server/ DDNS server
Video	Image Compression	MJPEG
	Image Frame Rate	15 FPS (VGA), 30FPS (QVGA)
	Resolution	640 x 480 (VGA), 320 x 240 (QVGA)
	Flip Mirror Images	Vertical / Horizontal
	mode	50Hz, 60Hz or Outdoor
	Video Parameters	Brightness, Contrast
Communication	Ethernet	One 10/100Mbps RJ-45
	Supported Protocol	HTTP/DHCP/IP/TCP/UDP/FTP/SMTP/DDNS/PPPoE/UPnP
	Mobilephone monitor	Support iPhone/iPad/3G Phone/smartphone
	Wireless Standard	IEEE 802.11b/g
	Wireless Standard	802.11b:11Mbps(max.) 802.11g:54Mbps(max.)
	Wireless Security	64/128-bit WEP Encryption
Physical	Pan/Tilt Angle	Fixed
	Infrared Light	24 IR LEDs, Night visibility up to 20Meters
	Product size	176(L) x 83(W) x 76mm(H)
	Gross Weight	1386.6g/pcs (packing size: 245x145x120mm)
	Net Weight	830g/pcs (only product)
Power	Specification	DC 5V/2.5A 1.8 meter
	Power Consumption	5 Watts
Environment	Operate Temper	0° ~ 55° C (14° F ~ 122° F)
	Operating Humidity	20% ~ 85% non-condensing
	Storage Temper	-10° C ~ 60° (14° F ~ 140° F)
	Storage Humidity	0% ~ 90% non-condensing
PC Requirements	CPU	2.0GHZ or above (suggested 3.0GHZ)
	Memory Size	512MB or above (suggested 1.0GB)
	Display card	64M or above
	Supported OS	Microsoft Windows XP/Vista/Windows7
	Supported browsers	IE, Firefox, Google
Certification	CE, FCC, RoHS	
Warranty	Limited 1-year warranty	